

QUARTER: Q2 2024

DATE: 01.04.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,036%	0,008%	0,004%
PIS	0,041%	0,006%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	158,757	124,214	112,367
INITIATE CROSS BORDER CREDIT TRANSFER	522,273	127,606	99,258
GET PAYMENT INFORMATION	450,686	Not applicable	Not applicable
GET ACCOUNT INFORMATION	195,349	389,901	302,146
GET CARD INFORMATION	167,417	88,461	86,030
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 02.04.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,991%	99,987%	99,984%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,009%	0,013%	0,016%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,543%	0,015%	0,006%
PIS	0,000%	0,017%	0,014%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	191,237	169,790	144,317
INITIATE CROSS BORDER CREDIT TRANSFER	700,185	182,184	132,849
GET PAYMENT INFORMATION	475,253	Not applicable	Not applicable
GET ACCOUNT INFORMATION	212,276	458,581	343,576
GET CARD INFORMATION	177,976	124,551	114,886
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 03.04.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,985%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,015%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,381%	0,009%	0,005%
PIS	0,000%	0,013%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	190,972	136,253	117,449
INITIATE CROSS BORDER CREDIT TRANSFER	636,000	143,465	106,357
GET PAYMENT INFORMATION	573,572	Not applicable	Not applicable
GET ACCOUNT INFORMATION	214,348	386,941	264,266
GET CARD INFORMATION	186,465	95,640	90,686
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 04.04.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,997%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,003%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,315%	0,012%	0,006%
PIS	0,000%	0,004%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	177,947	122,157	105,778
INITIATE CROSS BORDER CREDIT TRANSFER	533,500	128,308	96,487
GET PAYMENT INFORMATION	572,261	Not applicable	Not applicable
GET ACCOUNT INFORMATION	198,782	374,832	271,797
GET CARD INFORMATION	167,042	84,677	81,728
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 05.04.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,106%	0,010%	0,005%
PIS	0,000%	0,009%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	154,781	132,657	117,041
INITIATE CROSS BORDER CREDIT TRANSFER	579,400	140,668	103,555
GET PAYMENT INFORMATION	513,737	Not applicable	Not applicable
GET ACCOUNT INFORMATION	204,016	379,627	265,500
GET CARD INFORMATION	195,881	92,647	88,906
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 06.04.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,937%	100,000%	99,995%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,063%	0,000%	0,005%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,201%	0,012%	0,005%
PIS	0,000%	0,020%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	175,500	88,421	82,135
INITIATE CROSS BORDER CREDIT TRANSFER	731,308	83,567	74,024
GET PAYMENT INFORMATION	473,185	Not applicable	Not applicable
GET ACCOUNT INFORMATION	175,527	313,521	262,208
GET CARD INFORMATION	154,784	58,960	59,654
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024

DATE: 07.04.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,062%	0,006%	0,004%
PIS	0,000%	0,009%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	170,000	84,411	80,051
INITIATE CROSS BORDER CREDIT TRANSFER	572,062	80,441	74,222
GET PAYMENT INFORMATION	460,157	Not applicable	Not applicable
GET ACCOUNT INFORMATION	176,772	306,493	253,617
GET CARD INFORMATION	163,449	57,075	57,653
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 08.04.2024

		UPTIME		
REPORTING METRIC		APIs	e-Banking	Mobile
All APIs		99,984%	99,996%	99,997%

		DOWNTIME		
REPORTING METRIC		APIs	e-Banking	Mobile
All APIs		0,016%	0,004%	0,003%

		ERROR RESPONSE RATE		
REPORTING METRIC		APIs	e-Banking	Mobile
AIS		0,547%	0,020%	0,007%
PIS		0,000%	0,006%	0,001%
PIIS		No traffic	Not applicable	Not applicable

		DAILY AVERAGE RESPONSE TIME (ms)		
REPORTING METRIC		APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER		155,490	130,264	114,074
INITIATE CROSS BORDER CREDIT TRANSFER		515,375	138,514	108,450
GET PAYMENT INFORMATION		512,474	Not applicable	Not applicable
GET ACCOUNT INFORMATION		215,444	367,143	266,813
GET CARD INFORMATION		177,950	94,723	90,385
SUBMIT FUND CONFIRMATION REQUESTS		No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q2 2024 DATE: 09.04.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,927%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,073%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,531%	0,011%	0,005%
PIS	0,000%	0,004%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	194,941	119,054	104,246
INITIATE CROSS BORDER CREDIT TRANSFER	527,250	125,275	97,419
GET PAYMENT INFORMATION	473,297	Not applicable	Not applicable
GET ACCOUNT INFORMATION	202,989	337,809	247,803
GET CARD INFORMATION	174,633	84,587	81,581
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 10.04.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,998%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,002%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,512%	0,004%	0,003%
PIS	0,086%	0,005%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	155,227	117,328	103,553
INITIATE CROSS BORDER CREDIT TRANSFER	521,125	123,131	95,295
GET PAYMENT INFORMATION	91,049	Not applicable	Not applicable
GET ACCOUNT INFORMATION	202,532	230,496	193,771
GET CARD INFORMATION	177,681	82,795	79,483
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 11.04.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,240%	0,017%	0,006%
PIS	0,000%	0,004%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	145,304	110,427	99,242
INITIATE CROSS BORDER CREDIT TRANSFER	538,643	115,938	91,717
GET PAYMENT INFORMATION	444,721	Not applicable	Not applicable
GET ACCOUNT INFORMATION	194,572	344,710	252,099
GET CARD INFORMATION	174,887	76,262	76,051
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 12.04.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,951%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,049%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,610%	0,008%	0,006%
PIS	0,000%	0,009%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	159,314	113,121	102,019
INITIATE CROSS BORDER CREDIT TRANSFER	502,118	119,749	90,527
GET PAYMENT INFORMATION	453,305	Not applicable	Not applicable
GET ACCOUNT INFORMATION	194,472	349,711	259,020
GET CARD INFORMATION	176,856	77,841	75,404
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 13.04.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,006%	0,004%
PIS	0,000%	0,004%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	147,429	88,223	81,526
INITIATE CROSS BORDER CREDIT TRANSFER	485,562	86,634	75,783
GET PAYMENT INFORMATION	432,993	Not applicable	Not applicable
GET ACCOUNT INFORMATION	164,767	276,873	260,502
GET CARD INFORMATION	164,491	59,648	60,142
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 14.04.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,641%	0,004%	0,002%
PIS	0,000%	0,013%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	134,000	81,442	76,569
INITIATE CROSS BORDER CREDIT TRANSFER	457,571	76,926	70,582
GET PAYMENT INFORMATION	419,050	Not applicable	Not applicable
GET ACCOUNT INFORMATION	184,098	289,042	253,418
GET CARD INFORMATION	166,679	55,707	55,883
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024

DATE: 15.04.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,989%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,011%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,185%	0,008%	0,004%
PIS	0,000%	0,013%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	170,151	132,518	116,272
INITIATE CROSS BORDER CREDIT TRANSFER	505,278	138,216	105,605
GET PAYMENT INFORMATION	427,143	Not applicable	Not applicable
GET ACCOUNT INFORMATION	203,740	350,558	271,597
GET CARD INFORMATION	187,997	95,704	90,771
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 16.04.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,016%	0,005%
PIS	0,000%	0,010%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	155,686	113,413	100,132
INITIATE CROSS BORDER CREDIT TRANSFER	509,000	120,373	91,268
GET PAYMENT INFORMATION	427,057	Not applicable	Not applicable
GET ACCOUNT INFORMATION	199,036	328,049	257,112
GET CARD INFORMATION	180,789	79,156	76,826
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q2 2024

DATE: 17.04.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,987%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,013%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,039%	0,009%	0,003%
PIS	0,000%	0,006%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	173,897	108,309	97,836
INITIATE CROSS BORDER CREDIT TRANSFER	478,933	113,149	87,368
GET PAYMENT INFORMATION	407,591	Not applicable	Not applicable
GET ACCOUNT INFORMATION	199,266	348,827	263,118
GET CARD INFORMATION	188,626	74,710	72,790
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024

DATE: 18.04.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,999%	100,000%	99,999%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,001%	0,000%	0,001%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,044%	0,011%	0,007%
PIS	0,000%	0,005%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	173,852	107,643	97,170
INITIATE CROSS BORDER CREDIT TRANSFER	720,909	112,733	88,302
GET PAYMENT INFORMATION	433,888	Not applicable	Not applicable
GET ACCOUNT INFORMATION	194,356	327,292	250,352
GET CARD INFORMATION	183,433	75,141	73,322
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 19.04.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,026%	0,008%	0,003%
PIS	0,054%	0,010%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	201,542	116,030	101,120
INITIATE CROSS BORDER CREDIT TRANSFER	568,944	122,575	94,060
GET PAYMENT INFORMATION	439,067	Not applicable	Not applicable
GET ACCOUNT INFORMATION	198,747	344,037	250,909
GET CARD INFORMATION	174,559	78,528	76,150
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024

DATE: 20.04.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,999%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,001%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,009%	0,017%	0,008%
PIS	0,000%	0,008%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	136,429	87,572	77,631
INITIATE CROSS BORDER CREDIT TRANSFER	1.086,667	89,658	74,069
GET PAYMENT INFORMATION	443,649	Not applicable	Not applicable
GET ACCOUNT INFORMATION	163,715	330,962	274,004
GET CARD INFORMATION	153,560	58,672	59,416
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 21.04.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,008%	0,003%
PIS	0,000%	0,008%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	177,000	85,292	78,144
INITIATE CROSS BORDER CREDIT TRANSFER	581,625	82,690	70,135
GET PAYMENT INFORMATION	441,139	Not applicable	Not applicable
GET ACCOUNT INFORMATION	168,716	314,188	269,265
GET CARD INFORMATION	151,423	56,343	56,902
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 22.04.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,006%	0,004%
PIS	0,000%	0,012%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	153,933	142,643	120,674
INITIATE CROSS BORDER CREDIT TRANSFER	572,810	149,885	114,164
GET PAYMENT INFORMATION	405,944	Not applicable	Not applicable
GET ACCOUNT INFORMATION	216,955	348,168	272,360
GET CARD INFORMATION	192,564	99,645	93,885
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 23.04.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,007%	0,006%
PIS	0,000%	0,011%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	161,412	130,102	111,877
INITIATE CROSS BORDER CREDIT TRANSFER	516,636	136,879	103,104
GET PAYMENT INFORMATION	411,891	Not applicable	Not applicable
GET ACCOUNT INFORMATION	204,809	341,960	264,935
GET CARD INFORMATION	184,892	91,246	88,163
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 24.04.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,996%	99,996%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,004%	0,004%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,010%	0,013%	0,007%
PIS	0,190%	0,013%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	237,710	134,331	115,639
INITIATE CROSS BORDER CREDIT TRANSFER	492,800	141,326	103,877
GET PAYMENT INFORMATION	433,315	Not applicable	Not applicable
GET ACCOUNT INFORMATION	205,702	349,602	254,653
GET CARD INFORMATION	188,453	95,934	92,786
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q2 2024 DATE: 25.04.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,006%	0,003%
PIS	0,000%	0,007%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	173,471	158,445	139,927
INITIATE CROSS BORDER CREDIT TRANSFER	532,875	163,841	128,716
GET PAYMENT INFORMATION	360,476	Not applicable	Not applicable
GET ACCOUNT INFORMATION	210,779	393,523	261,940
GET CARD INFORMATION	190,734	121,131	119,072
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 26.04.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,999%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,001%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,018%	0,019%	0,006%
PIS	0,000%	0,009%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	223,696	194,887	162,215
INITIATE CROSS BORDER CREDIT TRANSFER	533,857	205,925	149,995
GET PAYMENT INFORMATION	406,033	Not applicable	Not applicable
GET ACCOUNT INFORMATION	219,782	401,075	266,996
GET CARD INFORMATION	196,624	144,842	139,836
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 27.04.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,008%	0,006%	0,004%
PIS	0,000%	0,016%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	207,500	96,147	88,236
INITIATE CROSS BORDER CREDIT TRANSFER	497,700	92,491	78,828
GET PAYMENT INFORMATION	399,080	Not applicable	Not applicable
GET ACCOUNT INFORMATION	176,810	321,768	251,135
GET CARD INFORMATION	159,728	67,266	67,744
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 28.04.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,005%	0,002%
PIS	0,000%	0,010%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	149,000	92,355	86,301
INITIATE CROSS BORDER CREDIT TRANSFER	525,333	86,790	75,930
GET PAYMENT INFORMATION	417,564	Not applicable	Not applicable
GET ACCOUNT INFORMATION	184,324	314,790	246,835
GET CARD INFORMATION	165,324	62,055	62,524
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 29.04.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,067%	0,005%	0,003%
PIS	0,000%	0,007%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	204,163	270,200	225,726
INITIATE CROSS BORDER CREDIT TRANSFER	520,500	283,607	214,971
GET PAYMENT INFORMATION	368,663	Not applicable	Not applicable
GET ACCOUNT INFORMATION	242,601	433,282	305,759
GET CARD INFORMATION	225,635	219,944	206,924
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 30.04.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,988%	99,998%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,012%	0,002%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,008%	0,005%	0,004%
PIS	0,000%	0,006%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	230,353	341,730	274,967
INITIATE CROSS BORDER CREDIT TRANSFER	615,318	367,270	265,141
GET PAYMENT INFORMATION	374,457	Not applicable	Not applicable
GET ACCOUNT INFORMATION	255,485	486,500	316,681
GET CARD INFORMATION	219,133	286,166	261,313
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 01.05.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,009%	0,006%	0,004%
PIS	0,000%	0,007%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	172,804	179,827	153,389
INITIATE CROSS BORDER CREDIT TRANSFER	543,786	187,026	142,601
GET PAYMENT INFORMATION	405,719	Not applicable	Not applicable
GET ACCOUNT INFORMATION	219,445	368,806	267,154
GET CARD INFORMATION	204,277	138,547	128,172
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 02.05.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,020%	0,007%	0,005%
PIS	0,000%	0,008%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	193,066	159,086	139,515
INITIATE CROSS BORDER CREDIT TRANSFER	534,267	169,360	118,987
GET PAYMENT INFORMATION	380,277	Not applicable	Not applicable
GET ACCOUNT INFORMATION	206,708	383,256	282,886
GET CARD INFORMATION	204,667	116,873	108,749
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q2 2024

DATE: 03.05.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,117%	0,005%	0,003%
PIS	0,000%	0,010%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	128,130	92,603	88,086
INITIATE CROSS BORDER CREDIT TRANSFER	475,800	90,507	75,910
GET PAYMENT INFORMATION	415,183	Not applicable	Not applicable
GET ACCOUNT INFORMATION	169,150	279,117	206,712
GET CARD INFORMATION	160,680	62,617	63,154
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 04.05.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,996%	99,995%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,004%	0,005%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,009%	0,007%	0,004%
PIS	0,000%	0,000%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	132,250	87,509	82,322
INITIATE CROSS BORDER CREDIT TRANSFER	450,714	83,830	72,391
GET PAYMENT INFORMATION	426,560	Not applicable	Not applicable
GET ACCOUNT INFORMATION	164,757	257,938	235,646
GET CARD INFORMATION	156,814	57,646	57,988
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 05.05.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,004%	0,001%
PIS	0,000%	0,000%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	81,041	76,049
INITIATE CROSS BORDER CREDIT TRANSFER	476,000	68,434	66,587
GET PAYMENT INFORMATION	403,727	Not applicable	Not applicable
GET ACCOUNT INFORMATION	177,503	199,960	233,225
GET CARD INFORMATION	181,625	53,021	53,261
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 06.05.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,002%	0,001%
PIS	0,000%	0,007%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	111,833	81,107	76,131
INITIATE CROSS BORDER CREDIT TRANSFER	462,933	78,723	67,801
GET PAYMENT INFORMATION	425,106	Not applicable	Not applicable
GET ACCOUNT INFORMATION	157,941	228,630	229,784
GET CARD INFORMATION	154,904	53,508	54,301
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 07.05.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,004%	0,002%
PIS	0,000%	0,016%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	113,429	82,699	77,908
INITIATE CROSS BORDER CREDIT TRANSFER	497,600	82,294	69,618
GET PAYMENT INFORMATION	453,575	Not applicable	Not applicable
GET ACCOUNT INFORMATION	156,963	238,925	233,903
GET CARD INFORMATION	147,829	57,054	57,581
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 08.05.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,987%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,013%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,123%	0,007%	0,004%
PIS	0,000%	0,009%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	151,250	141,402	123,018
INITIATE CROSS BORDER CREDIT TRANSFER	481,533	152,181	112,432
GET PAYMENT INFORMATION	447,338	Not applicable	Not applicable
GET ACCOUNT INFORMATION	209,576	331,820	269,188
GET CARD INFORMATION	186,813	104,431	97,527
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 09.05.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,986%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,014%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,122%	0,013%	0,006%
PIS	0,000%	0,001%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	162,511	128,034	110,849
INITIATE CROSS BORDER CREDIT TRANSFER	516,947	137,147	100,271
GET PAYMENT INFORMATION	446,191	Not applicable	Not applicable
GET ACCOUNT INFORMATION	199,813	391,326	255,031
GET CARD INFORMATION	186,076	91,939	88,171
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 10.05.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,039%	0,010%	0,014%
PIS	0,000%	0,009%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	167,705	128,249	111,189
INITIATE CROSS BORDER CREDIT TRANSFER	495,478	134,168	101,622
GET PAYMENT INFORMATION	508,004	Not applicable	Not applicable
GET ACCOUNT INFORMATION	197,255	314,649	241,080
GET CARD INFORMATION	173,919	91,267	89,646
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q2 2024

DATE: 11.05.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,998%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,002%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,004%	0,002%
PIS	0,000%	0,007%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	136,889	88,671	81,798
INITIATE CROSS BORDER CREDIT TRANSFER	498,833	89,549	72,474
GET PAYMENT INFORMATION	462,264	Not applicable	Not applicable
GET ACCOUNT INFORMATION	170,120	234,015	255,034
GET CARD INFORMATION	185,050	61,157	61,965
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 12.05.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,005%	0,001%
PIS	0,000%	0,023%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	116,000	85,959	81,028
INITIATE CROSS BORDER CREDIT TRANSFER	502,143	83,034	73,760
GET PAYMENT INFORMATION	408,136	Not applicable	Not applicable
GET ACCOUNT INFORMATION	180,313	202,437	242,056
GET CARD INFORMATION	155,214	55,740	56,673
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 13.05.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,006%	0,005%
PIS	0,000%	0,011%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	162,895	121,680	110,287
INITIATE CROSS BORDER CREDIT TRANSFER	543,000	133,829	99,140
GET PAYMENT INFORMATION	409,975	Not applicable	Not applicable
GET ACCOUNT INFORMATION	203,036	304,101	250,895
GET CARD INFORMATION	187,406	86,643	82,939
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 14.05.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,007%	0,004%
PIS	0,000%	0,014%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	176,490	115,778	104,308
INITIATE CROSS BORDER CREDIT TRANSFER	470,714	120,491	92,866
GET PAYMENT INFORMATION	365,740	Not applicable	Not applicable
GET ACCOUNT INFORMATION	198,832	301,147	245,369
GET CARD INFORMATION	182,910	80,376	78,160
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024

DATE: 15.05.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,049%	0,009%	0,004%
PIS	0,000%	0,009%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	166,108	119,300	106,349
INITIATE CROSS BORDER CREDIT TRANSFER	496,167	127,678	94,700
GET PAYMENT INFORMATION	362,035	Not applicable	Not applicable
GET ACCOUNT INFORMATION	203,888	313,793	243,951
GET CARD INFORMATION	185,706	83,139	80,537
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 16.05.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,005%	0,004%
PIS	0,000%	0,072%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	151,891	116,292	100,220
INITIATE CROSS BORDER CREDIT TRANSFER	496,435	119,731	91,213
GET PAYMENT INFORMATION	349,183	Not applicable	Not applicable
GET ACCOUNT INFORMATION	200,405	312,360	252,176
GET CARD INFORMATION	182,031	80,545	77,882
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024

DATE: 17.05.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,003%	0,002%
PIS	0,053%	0,012%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	232,753	118,150	101,549
INITIATE CROSS BORDER CREDIT TRANSFER	496,100	123,240	91,268
GET PAYMENT INFORMATION	390,862	Not applicable	Not applicable
GET ACCOUNT INFORMATION	192,282	319,530	251,134
GET CARD INFORMATION	188,168	81,776	78,980
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024

DATE: 18.05.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,005%	0,004%
PIS	0,000%	0,004%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	121,545	87,669	78,223
INITIATE CROSS BORDER CREDIT TRANSFER	473,800	89,841	72,033
GET PAYMENT INFORMATION	413,793	Not applicable	Not applicable
GET ACCOUNT INFORMATION	163,578	267,006	269,145
GET CARD INFORMATION	160,192	58,868	59,823
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q2 2024 DATE: 19.05.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,995%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,005%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,024%	0,003%	0,003%
PIS	0,000%	0,016%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	256,500	82,504	71,928
INITIATE CROSS BORDER CREDIT TRANSFER	1.001,083	93,389	70,241
GET PAYMENT INFORMATION	274,602	Not applicable	Not applicable
GET ACCOUNT INFORMATION	291,687	612,710	557,942
GET CARD INFORMATION	309,294	163,205	161,672
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 20.05.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,031%	0,006%
PIS	0,000%	0,043%	0,013%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	671,857	104,124	90,646
INITIATE CROSS BORDER CREDIT TRANSFER	768,714	147,993	80,801
GET PAYMENT INFORMATION	269,162	Not applicable	Not applicable
GET ACCOUNT INFORMATION	368,994	646,113	550,158
GET CARD INFORMATION	341,672	184,044	182,324
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 21.05.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,004%	0,005%	0,007%
PIS	0,000%	0,005%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	606,420	99,847	87,305
INITIATE CROSS BORDER CREDIT TRANSFER	724,467	130,153	77,279
GET PAYMENT INFORMATION	236,472	Not applicable	Not applicable
GET ACCOUNT INFORMATION	280,189	611,571	519,261
GET CARD INFORMATION	341,578	175,872	175,018
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 22.05.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,004%	0,005%
PIS	0,000%	0,010%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	705,632	99,165	87,518
INITIATE CROSS BORDER CREDIT TRANSFER	757,000	130,962	79,804
GET PAYMENT INFORMATION	208,159	Not applicable	Not applicable
GET ACCOUNT INFORMATION	280,885	668,454	498,801
GET CARD INFORMATION	332,671	169,730	167,639
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 23.05.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,999%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,001%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,003%	0,004%
PIS	0,000%	0,006%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	270,000	99,508	88,786
INITIATE CROSS BORDER CREDIT TRANSFER	740,250	126,273	87,835
GET PAYMENT INFORMATION	242,888	Not applicable	Not applicable
GET ACCOUNT INFORMATION	262,529	567,131	475,677
GET CARD INFORMATION	309,993	160,983	160,994
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 24.05.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,024%	0,008%	0,004%
PIS	0,000%	0,004%	0,005%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	577,776	102,835	90,899
INITIATE CROSS BORDER CREDIT TRANSFER	720,917	132,514	90,019
GET PAYMENT INFORMATION	204,364	Not applicable	Not applicable
GET ACCOUNT INFORMATION	274,067	564,869	464,318
GET CARD INFORMATION	315,197	165,228	164,571
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 25.05.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,017%	0,006%	0,006%
PIS	0,000%	0,033%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	376,600	85,478	73,589
INITIATE CROSS BORDER CREDIT TRANSFER	928,588	102,265	69,816
GET PAYMENT INFORMATION	202,320	Not applicable	Not applicable
GET ACCOUNT INFORMATION	278,277	458,234	443,724
GET CARD INFORMATION	310,205	155,098	156,931
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 26.05.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,009%	0,006%	0,005%
PIS	0,000%	0,007%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	372,333	79,631	73,857
INITIATE CROSS BORDER CREDIT TRANSFER	728,222	86,654	67,555
GET PAYMENT INFORMATION	218,517	Not applicable	Not applicable
GET ACCOUNT INFORMATION	278,843	438,120	439,147
GET CARD INFORMATION	289,940	154,079	155,361
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q2 2024

DATE: 27.05.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,015%	0,010%
PIS	0,000%	0,013%	0,005%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	682,109	102,474	90,649
INITIATE CROSS BORDER CREDIT TRANSFER	691,625	131,369	81,657
GET PAYMENT INFORMATION	181,898	Not applicable	Not applicable
GET ACCOUNT INFORMATION	293,119	479,538	439,108
GET CARD INFORMATION	305,286	172,788	172,154
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 28.05.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,995%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,005%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,231%	0,043%	0,016%
PIS	0,000%	0,029%	0,010%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	694,268	104,161	89,083
INITIATE CROSS BORDER CREDIT TRANSFER	697,720	136,497	83,445
GET PAYMENT INFORMATION	254,945	Not applicable	Not applicable
GET ACCOUNT INFORMATION	333,744	588,522	497,119
GET CARD INFORMATION	321,655	177,078	176,089
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 29.05.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,007%	0,005%
PIS	0,000%	0,010%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	697,389	105,534	90,610
INITIATE CROSS BORDER CREDIT TRANSFER	703,941	136,622	82,074
GET PAYMENT INFORMATION	357,855	Not applicable	Not applicable
GET ACCOUNT INFORMATION	278,048	576,547	484,529
GET CARD INFORMATION	349,258	181,488	182,130
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 30.05.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,004%	0,003%
PIS	0,000%	0,006%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	689,429	111,086	93,791
INITIATE CROSS BORDER CREDIT TRANSFER	720,500	146,236	88,255
GET PAYMENT INFORMATION	267,057	Not applicable	Not applicable
GET ACCOUNT INFORMATION	292,440	623,671	489,614
GET CARD INFORMATION	342,328	195,869	195,450
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 31.05.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,004%	0,009%	0,008%
PIS	0,000%	0,015%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	640,926	128,227	109,474
INITIATE CROSS BORDER CREDIT TRANSFER	661,458	160,842	97,740
GET PAYMENT INFORMATION	227,725	Not applicable	Not applicable
GET ACCOUNT INFORMATION	265,952	595,655	463,778
GET CARD INFORMATION	329,910	204,382	199,360
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024

DATE: 01.06.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,070%	0,007%	0,007%
PIS	0,000%	0,010%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	328,750	82,526	76,502
INITIATE CROSS BORDER CREDIT TRANSFER	709,800	96,415	66,179
GET PAYMENT INFORMATION	286,897	Not applicable	Not applicable
GET ACCOUNT INFORMATION	261,755	566,313	493,983
GET CARD INFORMATION	288,509	159,008	159,164
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 02.06.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,002%	0,001%
PIS	0,000%	0,006%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	354,000	77,506	73,764
INITIATE CROSS BORDER CREDIT TRANSFER	679,500	88,046	64,238
GET PAYMENT INFORMATION	305,968	Not applicable	Not applicable
GET ACCOUNT INFORMATION	263,939	561,902	494,231
GET CARD INFORMATION	282,835	154,277	155,009
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 03.06.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,003%	0,002%
PIS	0,000%	0,006%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	654,483	109,363	97,499
INITIATE CROSS BORDER CREDIT TRANSFER	692,522	139,688	82,845
GET PAYMENT INFORMATION	242,938	Not applicable	Not applicable
GET ACCOUNT INFORMATION	253,337	577,731	496,146
GET CARD INFORMATION	305,507	180,448	177,753
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q2 2024 DATE: 04.06.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,989%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,011%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,013%	0,005%	0,005%
PIS	0,163%	0,004%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	640,379	101,569	88,919
INITIATE CROSS BORDER CREDIT TRANSFER	667,167	131,336	76,905
GET PAYMENT INFORMATION	256,684	Not applicable	Not applicable
GET ACCOUNT INFORMATION	259,651	557,525	442,711
GET CARD INFORMATION	308,076	171,978	171,469
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 05.06.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,986%	99,987%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,014%	0,013%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,038%	0,041%	0,027%
PIS	0,000%	0,020%	0,015%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	917,941	107,784	96,579
INITIATE CROSS BORDER CREDIT TRANSFER	971,111	138,315	99,976
GET PAYMENT INFORMATION	245,937	Not applicable	Not applicable
GET ACCOUNT INFORMATION	269,314	588,884	473,625
GET CARD INFORMATION	313,279	185,212	185,798
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 06.06.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,004%	0,003%
PIS	0,000%	0,002%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	664,979	98,782	84,948
INITIATE CROSS BORDER CREDIT TRANSFER	766,786	133,011	78,113
GET PAYMENT INFORMATION	253,580	Not applicable	Not applicable
GET ACCOUNT INFORMATION	269,267	579,335	475,315
GET CARD INFORMATION	326,202	177,896	178,368
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024

DATE: 07.06.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,999%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,001%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,029%	0,007%	0,006%
PIS	0,000%	0,004%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	771,182	101,983	86,822
INITIATE CROSS BORDER CREDIT TRANSFER	741,538	141,291	79,426
GET PAYMENT INFORMATION	214,976	Not applicable	Not applicable
GET ACCOUNT INFORMATION	286,749	629,602	506,217
GET CARD INFORMATION	343,122	188,115	187,753
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 08.06.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,008%	0,004%	0,004%
PIS	0,000%	0,008%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	351,286	86,573	75,536
INITIATE CROSS BORDER CREDIT TRANSFER	1.403,000	101,653	70,242
GET PAYMENT INFORMATION	249,823	Not applicable	Not applicable
GET ACCOUNT INFORMATION	293,402	496,157	485,265
GET CARD INFORMATION	324,381	171,069	172,479
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 09.06.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,002%	0,002%
PIS	0,000%	0,020%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	328,000	83,224	74,203
INITIATE CROSS BORDER CREDIT TRANSFER	819,091	83,166	67,172
GET PAYMENT INFORMATION	262,127	Not applicable	Not applicable
GET ACCOUNT INFORMATION	294,410	585,361	534,499
GET CARD INFORMATION	315,698	170,985	172,349
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 10.06.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,998%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,002%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,009%	0,002%	0,002%
PIS	0,000%	0,004%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	615,083	103,042	91,885
INITIATE CROSS BORDER CREDIT TRANSFER	768,643	135,707	80,454
GET PAYMENT INFORMATION	209,818	Not applicable	Not applicable
GET ACCOUNT INFORMATION	276,246	594,330	504,598
GET CARD INFORMATION	328,210	176,618	176,322
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 11.06.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,002%	0,003%
PIS	0,000%	0,008%	0,005%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	562,200	100,335	87,628
INITIATE CROSS BORDER CREDIT TRANSFER	726,955	129,804	80,334
GET PAYMENT INFORMATION	200,880	Not applicable	Not applicable
GET ACCOUNT INFORMATION	259,020	558,390	476,068
GET CARD INFORMATION	308,111	165,517	167,330
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q2 2024 DATE: 12.06.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,997%	99,989%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,003%	0,011%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,008%	0,010%	0,009%
PIS	0,000%	0,007%	0,006%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	2.004,370	98,322	88,040
INITIATE CROSS BORDER CREDIT TRANSFER	796,625	131,105	77,268
GET PAYMENT INFORMATION	490,935	Not applicable	Not applicable
GET ACCOUNT INFORMATION	276,590	603,400	509,465
GET CARD INFORMATION	322,332	176,884	178,188
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 13.06.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,963%	99,949%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,037%	0,051%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,017%	0,008%	0,005%
PIS	0,000%	0,005%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	1.150,652	99,815	87,981
INITIATE CROSS BORDER CREDIT TRANSFER	769,963	130,428	83,118
GET PAYMENT INFORMATION	233,507	Not applicable	Not applicable
GET ACCOUNT INFORMATION	273,923	608,225	513,703
GET CARD INFORMATION	323,636	176,331	177,303
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 14.06.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,017%	0,002%	0,001%
PIS	0,000%	0,009%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	722,800	100,878	88,386
INITIATE CROSS BORDER CREDIT TRANSFER	771,862	130,691	80,241
GET PAYMENT INFORMATION	282,086	Not applicable	Not applicable
GET ACCOUNT INFORMATION	265,265	587,322	484,833
GET CARD INFORMATION	316,087	170,714	169,975
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 15.06.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,001%	0,002%
PIS	0,000%	0,019%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	837,526	92,975	80,040
INITIATE CROSS BORDER CREDIT TRANSFER	943,222	117,424	74,868
GET PAYMENT INFORMATION	510,125	Not applicable	Not applicable
GET ACCOUNT INFORMATION	305,479	629,333	558,076
GET CARD INFORMATION	313,599	164,200	165,468
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 16.06.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,021%	0,003%
PIS	0,076%	0,010%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	87,392	80,301
INITIATE CROSS BORDER CREDIT TRANSFER	886,377	97,302	70,562
GET PAYMENT INFORMATION	295,562	Not applicable	Not applicable
GET ACCOUNT INFORMATION	319,734	629,032	559,445
GET CARD INFORMATION	313,465	165,457	166,881
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024

DATE: 17.06.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,008%	0,001%	0,001%
PIS	0,168%	0,003%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	682,982	110,319	96,245
INITIATE CROSS BORDER CREDIT TRANSFER	777,736	141,559	88,849
GET PAYMENT INFORMATION	389,557	Not applicable	Not applicable
GET ACCOUNT INFORMATION	309,672	604,589	522,574
GET CARD INFORMATION	346,844	177,006	176,995
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024

DATE: 18.06.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,004%	0,005%	0,003%
PIS	0,195%	0,009%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	671,300	107,989	92,450
INITIATE CROSS BORDER CREDIT TRANSFER	806,907	140,957	81,775
GET PAYMENT INFORMATION	464,150	Not applicable	Not applicable
GET ACCOUNT INFORMATION	300,958	563,118	487,952
GET CARD INFORMATION	327,256	163,732	164,904
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 19.06.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,002%	0,002%
PIS	0,000%	0,015%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	756,388	106,352	92,333
INITIATE CROSS BORDER CREDIT TRANSFER	786,367	137,982	83,876
GET PAYMENT INFORMATION	549,085	Not applicable	Not applicable
GET ACCOUNT INFORMATION	303,831	582,394	490,479
GET CARD INFORMATION	321,325	163,647	165,242
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q2 2024 DATE: 20.06.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,001%	0,001%
PIS	0,000%	0,004%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	710,379	106,020	91,215
INITIATE CROSS BORDER CREDIT TRANSFER	768,040	136,379	80,759
GET PAYMENT INFORMATION	657,984	Not applicable	Not applicable
GET ACCOUNT INFORMATION	308,526	569,803	495,335
GET CARD INFORMATION	326,214	166,140	169,415
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 21.06.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,996%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,004%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,016%	0,002%	0,002%
PIS	0,040%	0,005%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	798,947	109,469	92,281
INITIATE CROSS BORDER CREDIT TRANSFER	815,396	142,483	88,231
GET PAYMENT INFORMATION	116,961	Not applicable	Not applicable
GET ACCOUNT INFORMATION	323,243	624,274	515,876
GET CARD INFORMATION	361,848	182,745	183,908
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024

DATE: 22.06.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,106%	0,001%	0,001%
PIS	0,102%	0,004%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	420,444	93,220	79,037
INITIATE CROSS BORDER CREDIT TRANSFER	957,667	112,238	69,381
GET PAYMENT INFORMATION	121,780	Not applicable	Not applicable
GET ACCOUNT INFORMATION	338,381	614,985	553,648
GET CARD INFORMATION	346,866	171,763	174,095
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 23.06.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,001%	0,001%
PIS	0,049%	0,000%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	420,750	88,257	75,995
INITIATE CROSS BORDER CREDIT TRANSFER	902,130	97,628	67,597
GET PAYMENT INFORMATION	115,912	Not applicable	Not applicable
GET ACCOUNT INFORMATION	338,420	616,566	558,781
GET CARD INFORMATION	328,551	170,380	172,159
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 24.06.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,001%	0,001%
PIS	0,035%	0,000%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	991,250	95,966	82,865
INITIATE CROSS BORDER CREDIT TRANSFER	849,205	124,952	78,485
GET PAYMENT INFORMATION	112,436	Not applicable	Not applicable
GET ACCOUNT INFORMATION	313,086	569,111	502,744
GET CARD INFORMATION	336,013	158,853	160,285
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024

DATE: 25.06.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,996%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,004%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,061%	0,001%	0,001%
PIS	0,000%	0,005%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	686,524	110,241	96,002
INITIATE CROSS BORDER CREDIT TRANSFER	774,540	141,289	90,773
GET PAYMENT INFORMATION	107,838	Not applicable	Not applicable
GET ACCOUNT INFORMATION	300,367	547,650	491,516
GET CARD INFORMATION	325,646	170,462	173,132
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 26.06.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,002%	0,002%
PIS	0,038%	0,013%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	640,961	112,484	99,455
INITIATE CROSS BORDER CREDIT TRANSFER	752,432	141,173	89,279
GET PAYMENT INFORMATION	104,419	Not applicable	Not applicable
GET ACCOUNT INFORMATION	314,073	565,356	479,348
GET CARD INFORMATION	336,398	175,240	178,635
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 27.06.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,977%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,023%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,001%	0,001%
PIS	0,168%	0,010%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	667,878	114,849	100,156
INITIATE CROSS BORDER CREDIT TRANSFER	756,575	142,562	91,543
GET PAYMENT INFORMATION	120,003	Not applicable	Not applicable
GET ACCOUNT INFORMATION	298,978	556,816	470,271
GET CARD INFORMATION	323,003	173,093	174,899
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q2 2024 DATE: 28.06.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,997%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,003%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,033%	0,003%	0,003%
PIS	0,017%	0,008%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	809,034	139,031	116,063
INITIATE CROSS BORDER CREDIT TRANSFER	749,992	168,801	114,249
GET PAYMENT INFORMATION	121,893	Not applicable	Not applicable
GET ACCOUNT INFORMATION	300,124	574,763	451,799
GET CARD INFORMATION	349,890	193,452	193,614
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 29.06.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,932%	100,000%	99,993%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,068%	0,000%	0,007%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,201%	0,003%	0,004%
PIS	0,088%	0,013%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	432,125	94,235	83,422
INITIATE CROSS BORDER CREDIT TRANSFER	787,091	106,312	77,546
GET PAYMENT INFORMATION	105,874	Not applicable	Not applicable
GET ACCOUNT INFORMATION	310,940	550,376	446,233
GET CARD INFORMATION	310,311	157,817	159,502
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q2 2024 DATE: 30.06.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,999%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,001%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,051%	0,002%	0,002%
PIS	0,000%	0,011%	0,006%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	378,000	92,458	87,065
INITIATE CROSS BORDER CREDIT TRANSFER	827,045	95,501	73,520
GET PAYMENT INFORMATION	109,775	Not applicable	Not applicable
GET ACCOUNT INFORMATION	313,772	541,172	472,548
GET CARD INFORMATION	297,294	155,720	158,127
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments: