

QUARTER: Q3 2024 DATE: 01.07.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,952%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,048%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,062%	0,001%	0,001%
PIS	0,108%	0,009%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	316,529	124,393	110,579
INITIATE CROSS BORDER CREDIT TRANSFER	750,254	150,484	101,730
GET PAYMENT INFORMATION	109,211	Not applicable	Not applicable
GET ACCOUNT INFORMATION	298,543	568,695	473,731
GET CARD INFORMATION	342,390	185,259	186,137
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024

DATE: 02.07.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,996%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,004%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,031%	0,001%	0,002%
PIS	0,121%	0,005%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	397,324	112,923	98,033
INITIATE CROSS BORDER CREDIT TRANSFER	769,377	141,987	89,369
GET PAYMENT INFORMATION	104,598	Not applicable	Not applicable
GET ACCOUNT INFORMATION	293,272	555,307	443,689
GET CARD INFORMATION	314,326	172,225	173,103
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024

DATE: 03.07.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,997%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,003%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,002%	0,003%
PIS	0,072%	0,005%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	508,450	111,789	97,002
INITIATE CROSS BORDER CREDIT TRANSFER	747,738	144,094	83,815
GET PAYMENT INFORMATION	103,419	Not applicable	Not applicable
GET ACCOUNT INFORMATION	297,369	574,196	467,321
GET CARD INFORMATION	320,086	173,125	174,014
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 04.07.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,998%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,002%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,029%	0,002%	0,002%
PIS	0,059%	0,009%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	359,204	109,833	95,158
INITIATE CROSS BORDER CREDIT TRANSFER	776,014	136,247	79,850
GET PAYMENT INFORMATION	105,468	Not applicable	Not applicable
GET ACCOUNT INFORMATION	304,580	586,398	467,131
GET CARD INFORMATION	321,746	173,854	175,768
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024

DATE: 05.07.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,993%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,007%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,075%	0,002%	0,001%
PIS	0,130%	0,009%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	545,226	114,625	98,504
INITIATE CROSS BORDER CREDIT TRANSFER	793,908	143,888	86,257
GET PAYMENT INFORMATION	109,087	Not applicable	Not applicable
GET ACCOUNT INFORMATION	307,499	597,874	489,336
GET CARD INFORMATION	322,383	181,037	184,304
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 06.07.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,948%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,052%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,366%	0,002%	0,002%
PIS	0,030%	0,004%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	363,000	87,721	75,423
INITIATE CROSS BORDER CREDIT TRANSFER	588,711	115,268	65,623
GET PAYMENT INFORMATION	107,501	Not applicable	Not applicable
GET ACCOUNT INFORMATION	333,658	635,481	546,922
GET CARD INFORMATION	340,422	172,561	175,146
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024

DATE: 07.07.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,003%	0,002%
PIS	0,149%	0,008%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	525,000	87,475	76,953
INITIATE CROSS BORDER CREDIT TRANSFER	625,386	92,269	68,524
GET PAYMENT INFORMATION	112,292	Not applicable	Not applicable
GET ACCOUNT INFORMATION	334,265	662,594	564,272
GET CARD INFORMATION	315,190	170,944	172,733
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024

DATE: 08.07.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,008%	0,002%	0,002%
PIS	0,105%	0,006%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	419,939	109,362	95,994
INITIATE CROSS BORDER CREDIT TRANSFER	539,706	138,542	87,336
GET PAYMENT INFORMATION	110,240	Not applicable	Not applicable
GET ACCOUNT INFORMATION	304,985	586,387	507,810
GET CARD INFORMATION	334,251	174,582	175,472
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 09.07.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,002%	0,002%
PIS	0,072%	0,011%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	435,065	106,515	91,059
INITIATE CROSS BORDER CREDIT TRANSFER	556,583	136,402	81,098
GET PAYMENT INFORMATION	106,535	Not applicable	Not applicable
GET ACCOUNT INFORMATION	295,458	560,152	474,727
GET CARD INFORMATION	313,323	166,534	168,504
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024

DATE: 10.07.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,001%	0,002%
PIS	0,070%	0,008%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	405,240	107,513	92,415
INITIATE CROSS BORDER CREDIT TRANSFER	582,713	135,898	87,183
GET PAYMENT INFORMATION	110,917	Not applicable	Not applicable
GET ACCOUNT INFORMATION	300,210	569,342	458,647
GET CARD INFORMATION	312,921	166,443	167,367
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 11.07.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,004%	0,003%	0,002%
PIS	0,099%	0,012%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	442,624	105,608	91,145
INITIATE CROSS BORDER CREDIT TRANSFER	536,617	134,012	87,436
GET PAYMENT INFORMATION	108,434	Not applicable	Not applicable
GET ACCOUNT INFORMATION	299,296	579,166	466,023
GET CARD INFORMATION	317,414	168,317	169,062
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 12.07.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,994%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,006%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,064%	0,002%	0,001%
PIS	0,207%	0,006%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	415,260	106,740	92,049
INITIATE CROSS BORDER CREDIT TRANSFER	533,240	135,928	86,965
GET PAYMENT INFORMATION	104,916	Not applicable	Not applicable
GET ACCOUNT INFORMATION	297,512	553,579	450,956
GET CARD INFORMATION	313,973	167,039	168,314
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024

DATE: 13.07.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,002%	0,001%
PIS	0,145%	0,007%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	465,833	88,522	79,291
INITIATE CROSS BORDER CREDIT TRANSFER	594,000	108,490	72,565
GET PAYMENT INFORMATION	88,825	Not applicable	Not applicable
GET ACCOUNT INFORMATION	287,187	562,207	491,910
GET CARD INFORMATION	295,479	154,499	156,557
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 14.07.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,002%	0,001%
PIS	0,021%	0,018%	0,005%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	624,000	86,227	77,757
INITIATE CROSS BORDER CREDIT TRANSFER	511,786	89,765	70,491
GET PAYMENT INFORMATION	81,538	Not applicable	Not applicable
GET ACCOUNT INFORMATION	292,003	550,328	499,845
GET CARD INFORMATION	289,071	153,108	154,870
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 15.07.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,001%	0,001%
PIS	0,084%	0,008%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	492,667	108,496	96,665
INITIATE CROSS BORDER CREDIT TRANSFER	521,082	133,257	86,968
GET PAYMENT INFORMATION	90,294	Not applicable	Not applicable
GET ACCOUNT INFORMATION	278,408	568,133	490,588
GET CARD INFORMATION	303,948	173,575	176,458
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024

DATE: 16.07.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,996%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,004%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,032%	0,001%	0,001%
PIS	0,052%	0,003%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	431,432	103,632	91,046
INITIATE CROSS BORDER CREDIT TRANSFER	580,613	131,919	88,270
GET PAYMENT INFORMATION	90,536	Not applicable	Not applicable
GET ACCOUNT INFORMATION	284,039	579,842	486,691
GET CARD INFORMATION	314,194	169,753	171,096
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024

DATE: 17.07.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,996%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,004%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,032%	0,001%	0,001%
PIS	0,041%	0,013%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	393,697	103,914	91,804
INITIATE CROSS BORDER CREDIT TRANSFER	520,876	131,579	88,382
GET PAYMENT INFORMATION	88,008	Not applicable	Not applicable
GET ACCOUNT INFORMATION	285,726	556,472	469,592
GET CARD INFORMATION	306,570	164,683	165,472
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 18.07.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,977%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,023%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,065%	0,000%	0,001%
PIS	0,050%	0,007%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	492,928	103,311	91,200
INITIATE CROSS BORDER CREDIT TRANSFER	534,402	128,799	88,288
GET PAYMENT INFORMATION	88,337	Not applicable	Not applicable
GET ACCOUNT INFORMATION	281,829	567,991	481,766
GET CARD INFORMATION	308,753	163,466	164,163
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 19.07.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,984%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,016%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,097%	0,001%	0,001%
PIS	0,015%	0,008%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	445,172	106,869	92,035
INITIATE CROSS BORDER CREDIT TRANSFER	540,492	140,657	80,601
GET PAYMENT INFORMATION	92,352	Not applicable	Not applicable
GET ACCOUNT INFORMATION	294,376	612,507	510,912
GET CARD INFORMATION	335,103	180,604	180,571
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 20.07.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,002%	0,001%
PIS	0,096%	0,000%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	446,667	90,963	80,382
INITIATE CROSS BORDER CREDIT TRANSFER	605,485	116,984	75,273
GET PAYMENT INFORMATION	88,516	Not applicable	Not applicable
GET ACCOUNT INFORMATION	307,391	612,247	535,036
GET CARD INFORMATION	321,572	168,210	170,424
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 21.07.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,936%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,064%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,143%	0,006%
PIS	0,184%	0,010%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	400,667	83,204	75,432
INITIATE CROSS BORDER CREDIT TRANSFER	582,956	88,234	68,082
GET PAYMENT INFORMATION	87,601	Not applicable	Not applicable
GET ACCOUNT INFORMATION	302,347	593,250	539,322
GET CARD INFORMATION	309,612	166,809	168,246
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024

DATE: 22.07.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,986%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,014%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,127%	0,001%	0,001%
PIS	0,133%	0,008%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	378,955	102,783	90,846
INITIATE CROSS BORDER CREDIT TRANSFER	551,896	135,923	86,632
GET PAYMENT INFORMATION	84,174	Not applicable	Not applicable
GET ACCOUNT INFORMATION	300,379	597,969	530,148
GET CARD INFORMATION	343,033	182,265	182,370
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 23.07.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,999%	99,999%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,001%	0,001%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,004%	0,002%	0,002%
PIS	0,067%	0,013%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	457,344	101,340	88,912
INITIATE CROSS BORDER CREDIT TRANSFER	546,512	136,086	78,969
GET PAYMENT INFORMATION	93,690	Not applicable	Not applicable
GET ACCOUNT INFORMATION	304,710	613,287	520,722
GET CARD INFORMATION	340,352	180,794	180,911
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024

DATE: 24.07.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,998%	100,000%	99,991%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,002%	0,000%	0,009%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,042%	0,003%	0,008%
PIS	0,034%	0,007%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	376,129	100,299	87,656
INITIATE CROSS BORDER CREDIT TRANSFER	556,787	130,151	80,415
GET PAYMENT INFORMATION	90,306	Not applicable	Not applicable
GET ACCOUNT INFORMATION	304,120	610,976	514,237
GET CARD INFORMATION	328,398	179,890	180,471
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 25.07.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,002%	0,001%
PIS	0,015%	0,008%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	369,308	103,568	91,956
INITIATE CROSS BORDER CREDIT TRANSFER	550,896	132,660	82,248
GET PAYMENT INFORMATION	86,014	Not applicable	Not applicable
GET ACCOUNT INFORMATION	307,669	609,768	491,006
GET CARD INFORMATION	347,264	185,346	186,741
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 26.07.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,001%	0,001%
PIS	0,028%	0,011%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	445,805	105,417	92,636
INITIATE CROSS BORDER CREDIT TRANSFER	591,690	138,087	86,621
GET PAYMENT INFORMATION	89,285	Not applicable	Not applicable
GET ACCOUNT INFORMATION	299,145	608,024	499,903
GET CARD INFORMATION	337,993	184,292	184,926
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 27.07.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,006%	0,004%	0,003%
PIS	0,021%	0,012%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	357,917	97,041	85,433
INITIATE CROSS BORDER CREDIT TRANSFER	603,941	145,437	69,446
GET PAYMENT INFORMATION	84,168	Not applicable	Not applicable
GET ACCOUNT INFORMATION	302,771	516,744	513,580
GET CARD INFORMATION	320,833	190,638	180,029
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024

DATE: 28.07.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,959%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,041%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,006%	0,009%
PIS	0,051%	0,013%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	355,750	82,334	73,771
INITIATE CROSS BORDER CREDIT TRANSFER	608,427	91,774	66,795
GET PAYMENT INFORMATION	84,800	Not applicable	Not applicable
GET ACCOUNT INFORMATION	315,094	489,978	489,851
GET CARD INFORMATION	301,397	166,742	167,741
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024

DATE: 29.07.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,994%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,006%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,090%	0,003%	0,002%
PIS	0,000%	0,006%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	373,109	113,904	98,705
INITIATE CROSS BORDER CREDIT TRANSFER	567,944	146,409	88,294
GET PAYMENT INFORMATION	84,852	Not applicable	Not applicable
GET ACCOUNT INFORMATION	297,096	515,073	486,990
GET CARD INFORMATION	350,682	192,463	191,943
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 30.07.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,977%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,023%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,092%	0,002%	0,001%
PIS	0,075%	0,010%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	355,308	119,448	103,331
INITIATE CROSS BORDER CREDIT TRANSFER	575,289	156,293	94,607
GET PAYMENT INFORMATION	84,383	Not applicable	Not applicable
GET ACCOUNT INFORMATION	305,652	519,205	470,376
GET CARD INFORMATION	354,150	197,033	196,794
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 31.07.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,988%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,012%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,033%	0,003%	0,002%
PIS	0,026%	0,002%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	419,812	134,014	113,260
INITIATE CROSS BORDER CREDIT TRANSFER	590,078	171,051	105,615
GET PAYMENT INFORMATION	83,958	Not applicable	Not applicable
GET ACCOUNT INFORMATION	302,861	534,866	483,407
GET CARD INFORMATION	357,861	209,963	206,287
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 01.08.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,973%	99,999%	99,998%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,027%	0,001%	0,002%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,170%	0,006%	0,003%
PIS	0,081%	0,002%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	357,889	115,026	100,310
INITIATE CROSS BORDER CREDIT TRANSFER	584,827	142,588	86,507
GET PAYMENT INFORMATION	83,560	Not applicable	Not applicable
GET ACCOUNT INFORMATION	292,245	510,920	469,038
GET CARD INFORMATION	341,784	186,411	185,476
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024

DATE: 02.08.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,981%	99,975%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,019%	0,025%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,007%	0,013%	0,008%
PIS	0,050%	0,010%	0,006%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	446,707	111,433	96,690
INITIATE CROSS BORDER CREDIT TRANSFER	578,692	141,526	82,521
GET PAYMENT INFORMATION	88,790	Not applicable	Not applicable
GET ACCOUNT INFORMATION	289,398	508,640	461,242
GET CARD INFORMATION	324,932	181,496	180,739
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 03.08.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,995%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,005%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,003%	0,004%
PIS	0,043%	0,012%	0,006%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	390,000	88,525	77,957
INITIATE CROSS BORDER CREDIT TRANSFER	581,145	110,585	65,741
GET PAYMENT INFORMATION	83,366	Not applicable	Not applicable
GET ACCOUNT INFORMATION	304,881	468,825	472,204
GET CARD INFORMATION	313,754	160,826	161,337
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 04.08.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,994%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,006%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,058%	0,003%	0,002%
PIS	0,012%	0,008%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	366,538	84,914	75,676
INITIATE CROSS BORDER CREDIT TRANSFER	652,223	89,825	66,537
GET PAYMENT INFORMATION	82,557	Not applicable	Not applicable
GET ACCOUNT INFORMATION	304,824	474,731	476,651
GET CARD INFORMATION	300,781	157,529	158,834
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 05.08.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,997%	99,995%	99,996%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,003%	0,005%	0,004%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,060%	0,007%	0,003%
PIS	0,050%	0,010%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	418,655	109,803	95,796
INITIATE CROSS BORDER CREDIT TRANSFER	599,269	137,025	83,019
GET PAYMENT INFORMATION	81,554	Not applicable	Not applicable
GET ACCOUNT INFORMATION	286,961	486,049	456,685
GET CARD INFORMATION	323,064	177,169	175,457
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024

DATE: 06.08.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,032%	0,005%	0,002%
PIS	0,128%	0,007%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	369,533	104,345	90,919
INITIATE CROSS BORDER CREDIT TRANSFER	587,135	135,373	78,713
GET PAYMENT INFORMATION	83,149	Not applicable	Not applicable
GET ACCOUNT INFORMATION	286,161	475,265	442,750
GET CARD INFORMATION	810,384	167,599	167,041
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 07.08.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,003%	0,001%
PIS	0,064%	0,005%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	369,667	104,540	89,063
INITIATE CROSS BORDER CREDIT TRANSFER	595,748	133,204	81,738
GET PAYMENT INFORMATION	84,734	Not applicable	Not applicable
GET ACCOUNT INFORMATION	275,250	480,078	444,309
GET CARD INFORMATION	336,739	166,127	166,416
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 08.08.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,008%	0,006%	0,003%
PIS	0,165%	0,010%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	368,300	103,104	88,440
INITIATE CROSS BORDER CREDIT TRANSFER	605,826	131,202	81,537
GET PAYMENT INFORMATION	80,149	Not applicable	Not applicable
GET ACCOUNT INFORMATION	288,603	494,773	454,321
GET CARD INFORMATION	322,597	170,478	171,126
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 09.08.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,004%	0,005%	0,002%
PIS	0,098%	0,006%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	385,244	106,670	90,391
INITIATE CROSS BORDER CREDIT TRANSFER	625,420	140,934	80,879
GET PAYMENT INFORMATION	84,747	Not applicable	Not applicable
GET ACCOUNT INFORMATION	296,464	511,690	469,324
GET CARD INFORMATION	347,138	179,448	179,885
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 10.08.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,005%	0,001%
PIS	0,083%	0,025%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	423,571	87,901	76,039
INITIATE CROSS BORDER CREDIT TRANSFER	632,426	111,962	66,887
GET PAYMENT INFORMATION	79,833	Not applicable	Not applicable
GET ACCOUNT INFORMATION	312,723	510,160	496,556
GET CARD INFORMATION	345,207	168,055	168,402
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024

DATE: 11.08.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,006%	0,001%
PIS	0,120%	0,011%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	362,636	84,662	73,999
INITIATE CROSS BORDER CREDIT TRANSFER	634,058	88,203	66,324
GET PAYMENT INFORMATION	80,178	Not applicable	Not applicable
GET ACCOUNT INFORMATION	313,777	495,622	499,913
GET CARD INFORMATION	316,974	164,445	166,213
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 12.08.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,008%	0,002%
PIS	0,161%	0,008%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	367,833	99,110	86,798
INITIATE CROSS BORDER CREDIT TRANSFER	593,161	129,010	80,771
GET PAYMENT INFORMATION	79,603	Not applicable	Not applicable
GET ACCOUNT INFORMATION	298,194	495,530	477,970
GET CARD INFORMATION	354,702	176,121	177,097
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 13.08.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,008%	0,006%
PIS	0,013%	0,009%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	384,551	96,096	82,956
INITIATE CROSS BORDER CREDIT TRANSFER	596,311	126,138	78,058
GET PAYMENT INFORMATION	79,696	Not applicable	Not applicable
GET ACCOUNT INFORMATION	287,427	468,122	446,625
GET CARD INFORMATION	334,885	165,838	166,839
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 14.08.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,019%	0,006%	0,002%
PIS	0,058%	0,014%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	392,207	96,312	81,782
INITIATE CROSS BORDER CREDIT TRANSFER	647,635	125,656	72,228
GET PAYMENT INFORMATION	84,611	Not applicable	Not applicable
GET ACCOUNT INFORMATION	294,346	488,966	447,698
GET CARD INFORMATION	348,992	166,605	165,914
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 15.08.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,000%	0,001%
PIS	0,081%	0,021%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	439,500	84,060	73,722
INITIATE CROSS BORDER CREDIT TRANSFER	655,921	94,854	68,196
GET PAYMENT INFORMATION	83,339	Not applicable	Not applicable
GET ACCOUNT INFORMATION	300,750	468,556	467,306
GET CARD INFORMATION	329,108	157,945	159,048
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024

DATE: 16.08.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,958%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,042%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,006%	0,001%
PIS	0,080%	0,011%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	399,111	91,592	78,871
INITIATE CROSS BORDER CREDIT TRANSFER	584,243	113,728	72,520
GET PAYMENT INFORMATION	82,148	Not applicable	Not applicable
GET ACCOUNT INFORMATION	277,558	466,914	439,137
GET CARD INFORMATION	321,447	154,188	155,326
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 17.08.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,001%	0,001%
PIS	0,057%	0,017%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	361,800	84,350	71,494
INITIATE CROSS BORDER CREDIT TRANSFER	571,389	107,666	68,707
GET PAYMENT INFORMATION	80,455	Not applicable	Not applicable
GET ACCOUNT INFORMATION	284,069	462,102	464,472
GET CARD INFORMATION	331,670	148,888	149,687
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 18.08.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,027%	0,003%	0,001%
PIS	0,080%	0,031%	0,006%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	464,000	81,029	70,959
INITIATE CROSS BORDER CREDIT TRANSFER	583,802	90,879	70,183
GET PAYMENT INFORMATION	80,908	Not applicable	Not applicable
GET ACCOUNT INFORMATION	296,299	460,389	458,202
GET CARD INFORMATION	288,511	147,953	149,042
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 19.08.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,008%	0,001%
PIS	0,078%	0,010%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	333,467	95,910	81,943
INITIATE CROSS BORDER CREDIT TRANSFER	543,364	129,062	73,648
GET PAYMENT INFORMATION	81,547	Not applicable	Not applicable
GET ACCOUNT INFORMATION	268,436	454,555	438,500
GET CARD INFORMATION	322,692	157,617	158,315
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024

DATE: 20.08.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,930%	99,965%	99,931%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,070%	0,035%	0,069%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,023%	0,032%	0,039%
PIS	0,143%	0,012%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	356,419	94,590	79,699
INITIATE CROSS BORDER CREDIT TRANSFER	548,087	126,038	73,330
GET PAYMENT INFORMATION	78,707	Not applicable	Not applicable
GET ACCOUNT INFORMATION	273,691	457,529	427,310
GET CARD INFORMATION	335,050	156,338	156,959
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024

DATE: 21.08.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,007%	0,003%
PIS	0,066%	0,014%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	377,893	94,505	80,299
INITIATE CROSS BORDER CREDIT TRANSFER	547,304	121,444	74,924
GET PAYMENT INFORMATION	81,310	Not applicable	Not applicable
GET ACCOUNT INFORMATION	280,687	468,471	431,591
GET CARD INFORMATION	343,709	160,852	159,881
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 22.08.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,947%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,053%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,231%	0,006%	0,002%
PIS	0,052%	0,008%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	397,173	94,517	80,234
INITIATE CROSS BORDER CREDIT TRANSFER	547,365	122,720	74,630
GET PAYMENT INFORMATION	80,806	Not applicable	Not applicable
GET ACCOUNT INFORMATION	277,737	478,610	440,123
GET CARD INFORMATION	343,645	165,351	164,935
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 23.08.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,011%	0,003%
PIS	0,187%	0,003%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	358,520	95,268	81,002
INITIATE CROSS BORDER CREDIT TRANSFER	553,849	125,962	74,329
GET PAYMENT INFORMATION	78,064	Not applicable	Not applicable
GET ACCOUNT INFORMATION	286,907	463,188	440,606
GET CARD INFORMATION	345,598	163,987	164,623
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024

DATE: 24.08.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,996%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,004%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,008%	0,008%	0,004%
PIS	0,052%	0,000%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	302,667	83,873	71,331
INITIATE CROSS BORDER CREDIT TRANSFER	620,115	104,462	67,501
GET PAYMENT INFORMATION	82,145	Not applicable	Not applicable
GET ACCOUNT INFORMATION	312,430	477,176	512,410
GET CARD INFORMATION	373,000	168,932	169,676
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 25.08.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,003%	0,002%
PIS	0,034%	0,005%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	466,000	82,740	72,373
INITIATE CROSS BORDER CREDIT TRANSFER	626,088	105,825	66,216
GET PAYMENT INFORMATION	80,830	Not applicable	Not applicable
GET ACCOUNT INFORMATION	323,465	468,075	503,663
GET CARD INFORMATION	329,985	167,403	168,514
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 26.08.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,980%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,020%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,075%	0,006%	0,001%
PIS	0,056%	0,015%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	382,893	103,557	91,331
INITIATE CROSS BORDER CREDIT TRANSFER	577,520	138,894	79,697
GET PAYMENT INFORMATION	79,568	Not applicable	Not applicable
GET ACCOUNT INFORMATION	300,060	499,218	466,829
GET CARD INFORMATION	367,392	186,817	187,519
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024

DATE: 27.08.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,006%	0,003%
PIS	0,241%	0,007%	0,005%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	370,480	102,278	87,255
INITIATE CROSS BORDER CREDIT TRANSFER	560,724	132,799	84,366
GET PAYMENT INFORMATION	84,472	Not applicable	Not applicable
GET ACCOUNT INFORMATION	287,298	477,852	461,677
GET CARD INFORMATION	348,871	175,755	176,706
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024

DATE: 28.08.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,004%	0,006%	0,002%
PIS	0,074%	0,006%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	385,137	103,647	90,466
INITIATE CROSS BORDER CREDIT TRANSFER	576,383	135,453	88,773
GET PAYMENT INFORMATION	79,042	Not applicable	Not applicable
GET ACCOUNT INFORMATION	302,388	512,479	480,117
GET CARD INFORMATION	380,622	186,852	187,137
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024

DATE: 29.08.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,004%	0,006%	0,002%
PIS	0,077%	0,007%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	388,059	110,371	93,716
INITIATE CROSS BORDER CREDIT TRANSFER	576,215	140,034	85,319
GET PAYMENT INFORMATION	80,274	Not applicable	Not applicable
GET ACCOUNT INFORMATION	300,294	515,362	480,915
GET CARD INFORMATION	386,116	191,501	191,105
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 30.08.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,925%	99,753%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,075%	0,247%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,019%	0,040%	0,088%
PIS	0,108%	0,007%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	384,414	128,996	107,927
INITIATE CROSS BORDER CREDIT TRANSFER	575,164	163,293	98,231
GET PAYMENT INFORMATION	85,589	Not applicable	Not applicable
GET ACCOUNT INFORMATION	306,789	537,582	504,547
GET CARD INFORMATION	385,903	209,133	206,738
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 31.08.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,971%	99,966%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,029%	0,034%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,035%	0,021%	0,031%
PIS	0,107%	0,011%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	340,700	89,301	78,284
INITIATE CROSS BORDER CREDIT TRANSFER	587,496	104,406	74,869
GET PAYMENT INFORMATION	78,256	Not applicable	Not applicable
GET ACCOUNT INFORMATION	314,268	488,885	521,760
GET CARD INFORMATION	375,165	175,873	177,773
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 01.09.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,913%	99,904%	99,823%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,087%	0,096%	0,177%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,066%	0,084%	0,110%
PIS	0,088%	0,026%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	505,000	85,679	81,538
INITIATE CROSS BORDER CREDIT TRANSFER	571,340	85,473	66,144
GET PAYMENT INFORMATION	78,187	Not applicable	Not applicable
GET ACCOUNT INFORMATION	315,708	509,058	528,168
GET CARD INFORMATION	352,335	177,292	175,738
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 02.09.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,963%	99,978%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,037%	0,022%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,035%	0,059%	0,036%
PIS	0,048%	0,003%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	350,433	117,535	105,330
INITIATE CROSS BORDER CREDIT TRANSFER	592,031	144,710	95,998
GET PAYMENT INFORMATION	85,448	Not applicable	Not applicable
GET ACCOUNT INFORMATION	286,201	505,268	511,884
GET CARD INFORMATION	402,438	199,273	198,242
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 03.09.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,901%	99,821%	99,732%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,099%	0,179%	0,268%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,114%	0,029%	0,038%
PIS	0,162%	0,009%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	375,472	108,076	94,034
INITIATE CROSS BORDER CREDIT TRANSFER	572,855	139,350	81,089
GET PAYMENT INFORMATION	78,123	Not applicable	Not applicable
GET ACCOUNT INFORMATION	301,727	514,046	482,330
GET CARD INFORMATION	384,171	189,925	189,912
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 04.09.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,996%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,004%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,096%	0,009%	0,003%
PIS	0,099%	0,012%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	388,027	106,406	92,774
INITIATE CROSS BORDER CREDIT TRANSFER	576,694	135,999	80,131
GET PAYMENT INFORMATION	81,631	Not applicable	Not applicable
GET ACCOUNT INFORMATION	306,381	532,684	494,800
GET CARD INFORMATION	416,199	187,244	187,116
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 05.09.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,004%	0,004%	0,002%
PIS	0,092%	0,006%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	376,105	106,067	89,745
INITIATE CROSS BORDER CREDIT TRANSFER	552,882	137,592	78,706
GET PAYMENT INFORMATION	78,389	Not applicable	Not applicable
GET ACCOUNT INFORMATION	292,553	521,170	469,153
GET CARD INFORMATION	379,970	178,888	177,218
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 06.09.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,012%	0,003%	0,002%
PIS	0,084%	0,010%	0,005%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	377,289	108,180	91,289
INITIATE CROSS BORDER CREDIT TRANSFER	587,737	145,507	86,486
GET PAYMENT INFORMATION	82,477	Not applicable	Not applicable
GET ACCOUNT INFORMATION	297,572	530,303	493,484
GET CARD INFORMATION	393,922	186,274	184,959
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024

DATE: 07.09.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,013%	0,003%	0,003%
PIS	0,093%	0,008%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	390,000	89,776	75,159
INITIATE CROSS BORDER CREDIT TRANSFER	621,371	107,496	68,575
GET PAYMENT INFORMATION	79,591	Not applicable	Not applicable
GET ACCOUNT INFORMATION	317,259	513,965	531,078
GET CARD INFORMATION	382,723	171,407	171,519
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 08.09.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,005%	0,002%
PIS	0,047%	0,019%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	393,250	83,070	72,452
INITIATE CROSS BORDER CREDIT TRANSFER	607,719	96,377	66,776
GET PAYMENT INFORMATION	78,869	Not applicable	Not applicable
GET ACCOUNT INFORMATION	327,697	506,455	527,972
GET CARD INFORMATION	329,978	171,449	171,998
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 09.09.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,008%	0,003%
PIS	0,063%	0,010%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	404,273	103,757	89,214
INITIATE CROSS BORDER CREDIT TRANSFER	614,169	136,159	84,368
GET PAYMENT INFORMATION	80,189	Not applicable	Not applicable
GET ACCOUNT INFORMATION	292,051	514,912	500,168
GET CARD INFORMATION	380,080	183,202	182,586
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 10.09.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,004%	0,004%	0,002%
PIS	0,082%	0,005%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	399,600	103,780	87,105
INITIATE CROSS BORDER CREDIT TRANSFER	604,382	143,122	84,086
GET PAYMENT INFORMATION	85,418	Not applicable	Not applicable
GET ACCOUNT INFORMATION	298,833	526,145	493,950
GET CARD INFORMATION	387,662	182,447	182,558
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 11.09.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,008%	0,009%	0,004%
PIS	2,078%	0,012%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	399,273	99,936	85,544
INITIATE CROSS BORDER CREDIT TRANSFER	671,552	134,379	80,193
GET PAYMENT INFORMATION	89,203	Not applicable	Not applicable
GET ACCOUNT INFORMATION	293,643	530,910	492,786
GET CARD INFORMATION	380,092	180,599	180,767
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024

DATE: 12.09.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,871%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,129%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,068%	0,006%	0,002%
PIS	4,071%	0,005%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	383,974	99,943	86,979
INITIATE CROSS BORDER CREDIT TRANSFER	1.392,000	135,390	86,855
GET PAYMENT INFORMATION	86,273	Not applicable	Not applicable
GET ACCOUNT INFORMATION	295,591	523,314	482,722
GET CARD INFORMATION	375,853	180,525	180,969
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 13.09.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,008%	0,008%	0,002%
PIS	1,712%	0,002%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	435,220	102,527	85,882
INITIATE CROSS BORDER CREDIT TRANSFER	613,100	140,236	82,911
GET PAYMENT INFORMATION	78,695	Not applicable	Not applicable
GET ACCOUNT INFORMATION	287,621	523,040	486,628
GET CARD INFORMATION	367,322	181,451	181,104
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 14.09.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,004%	0,002%
PIS	1,016%	0,008%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	412,111	85,281	73,804
INITIATE CROSS BORDER CREDIT TRANSFER	638,547	106,560	68,205
GET PAYMENT INFORMATION	75,322	Not applicable	Not applicable
GET ACCOUNT INFORMATION	315,768	505,820	540,282
GET CARD INFORMATION	375,507	170,462	170,448
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 15.09.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,966%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,034%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,005%	0,002%
PIS	0,693%	0,009%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	384,500	82,209	72,742
INITIATE CROSS BORDER CREDIT TRANSFER	592,992	94,135	68,599
GET PAYMENT INFORMATION	72,583	Not applicable	Not applicable
GET ACCOUNT INFORMATION	314,804	486,195	519,667
GET CARD INFORMATION	313,283	168,713	169,440
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 16.09.2024

		UPTIME		
REPORTING METRIC		APIs	e-Banking	Mobile
All APIs		99,991%	100,000%	100,000%

		DOWNTIME		
REPORTING METRIC		APIs	e-Banking	Mobile
All APIs		0,009%	0,000%	0,000%

		ERROR RESPONSE RATE		
REPORTING METRIC		APIs	e-Banking	Mobile
AIS		0,000%	0,007%	0,002%
PIS		0,079%	0,006%	0,002%
PIIS		No traffic	Not applicable	Not applicable

		DAILY AVERAGE RESPONSE TIME (ms)		
REPORTING METRIC		APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER		368,310	103,311	89,499
INITIATE CROSS BORDER CREDIT TRANSFER		574,436	138,457	82,812
GET PAYMENT INFORMATION		73,083	Not applicable	Not applicable
GET ACCOUNT INFORMATION		295,182	520,476	502,471
GET CARD INFORMATION		393,524	182,769	181,851
SUBMIT FUND CONFIRMATION REQUESTS		No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024

DATE: 17.09.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,996%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,004%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,098%	0,009%	0,002%
PIS	0,078%	0,004%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	377,148	100,069	84,650
INITIATE CROSS BORDER CREDIT TRANSFER	578,303	137,717	80,313
GET PAYMENT INFORMATION	78,439	Not applicable	Not applicable
GET ACCOUNT INFORMATION	292,200	521,649	493,279
GET CARD INFORMATION	374,192	178,642	179,185
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 18.09.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,997%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,003%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,032%	0,014%	0,002%
PIS	0,080%	0,009%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	378,686	98,890	84,288
INITIATE CROSS BORDER CREDIT TRANSFER	588,266	132,944	79,899
GET PAYMENT INFORMATION	80,914	Not applicable	Not applicable
GET ACCOUNT INFORMATION	288,060	506,991	479,612
GET CARD INFORMATION	371,721	178,260	177,573
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 19.09.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,009%	0,002%
PIS	0,080%	0,008%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	372,805	98,233	84,619
INITIATE CROSS BORDER CREDIT TRANSFER	555,584	134,257	76,277
GET PAYMENT INFORMATION	79,619	Not applicable	Not applicable
GET ACCOUNT INFORMATION	293,940	507,994	480,092
GET CARD INFORMATION	379,459	176,949	177,327
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 20.09.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,990%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,010%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,067%	0,005%	0,002%
PIS	0,113%	0,005%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	395,608	101,364	85,277
INITIATE CROSS BORDER CREDIT TRANSFER	579,677	133,401	83,558
GET PAYMENT INFORMATION	79,307	Not applicable	Not applicable
GET ACCOUNT INFORMATION	291,745	508,636	482,945
GET CARD INFORMATION	366,354	178,669	178,887
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 21.09.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,012%	0,002%	0,003%
PIS	0,043%	0,013%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	349,000	85,026	72,301
INITIATE CROSS BORDER CREDIT TRANSFER	646,869	108,179	67,448
GET PAYMENT INFORMATION	79,553	Not applicable	Not applicable
GET ACCOUNT INFORMATION	312,225	487,338	525,194
GET CARD INFORMATION	370,657	172,774	173,252
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 22.09.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,002%	0,001%
PIS	0,041%	0,005%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	381,667	87,062	74,918
INITIATE CROSS BORDER CREDIT TRANSFER	614,308	92,371	67,865
GET PAYMENT INFORMATION	75,348	Not applicable	Not applicable
GET ACCOUNT INFORMATION	314,782	481,623	517,537
GET CARD INFORMATION	312,362	168,722	168,832
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 23.09.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,007%	0,001%
PIS	0,000%	0,007%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	427,600	105,515	89,782
INITIATE CROSS BORDER CREDIT TRANSFER	585,527	136,615	81,768
GET PAYMENT INFORMATION	75,093	Not applicable	Not applicable
GET ACCOUNT INFORMATION	284,511	496,434	490,364
GET CARD INFORMATION	382,385	180,904	180,485
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 24.09.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,994%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,006%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,062%	0,009%	0,000%
PIS	0,000%	0,008%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	401,704	103,921	87,587
INITIATE CROSS BORDER CREDIT TRANSFER	574,658	141,868	84,378
GET PAYMENT INFORMATION	79,041	Not applicable	Not applicable
GET ACCOUNT INFORMATION	288,726	504,022	474,292
GET CARD INFORMATION	383,187	181,002	180,990
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 25.09.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,004%	0,005%	0,000%
PIS	0,000%	0,008%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	409,099	106,330	88,139
INITIATE CROSS BORDER CREDIT TRANSFER	574,817	135,430	83,892
GET PAYMENT INFORMATION	76,130	Not applicable	Not applicable
GET ACCOUNT INFORMATION	296,365	497,395	470,388
GET CARD INFORMATION	383,131	181,731	181,390
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024

DATE: 26.09.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,006%	0,001%
PIS	0,000%	0,008%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	380,118	109,647	94,777
INITIATE CROSS BORDER CREDIT TRANSFER	602,153	137,489	88,488
GET PAYMENT INFORMATION	75,000	Not applicable	Not applicable
GET ACCOUNT INFORMATION	295,295	505,300	473,604
GET CARD INFORMATION	385,468	189,829	190,592
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 27.09.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,008%	0,004%	0,000%
PIS	0,005%	0,005%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	415,692	116,383	96,459
INITIATE CROSS BORDER CREDIT TRANSFER	567,275	148,989	93,858
GET PAYMENT INFORMATION	78,493	Not applicable	Not applicable
GET ACCOUNT INFORMATION	299,236	510,349	459,451
GET CARD INFORMATION	396,617	191,101	191,415
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 28.09.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,001%	0,000%
PIS	0,005%	0,007%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	375,125	90,462	78,086
INITIATE CROSS BORDER CREDIT TRANSFER	572,358	105,307	73,380
GET PAYMENT INFORMATION	75,450	Not applicable	Not applicable
GET ACCOUNT INFORMATION	298,373	441,873	450,968
GET CARD INFORMATION	363,535	158,530	159,173
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024

DATE: 29.09.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,985%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,015%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,013%	0,002%	0,000%
PIS	0,710%	0,014%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	565,000	88,684	78,460
INITIATE CROSS BORDER CREDIT TRANSFER	556,467	89,713	72,353
GET PAYMENT INFORMATION	82,616	Not applicable	Not applicable
GET ACCOUNT INFORMATION	315,227	467,221	494,729
GET CARD INFORMATION	322,609	170,674	170,847
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q3 2024 DATE: 30.09.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,993%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,007%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,064%	0,006%	0,000%
PIS	0,000%	0,007%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	396,303	126,888	108,202
INITIATE CROSS BORDER CREDIT TRANSFER	567,184	154,138	100,971
GET PAYMENT INFORMATION	80,028	Not applicable	Not applicable
GET ACCOUNT INFORMATION	316,548	507,858	485,480
GET CARD INFORMATION	382,577	199,056	200,341
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments: