

QUARTER: Q4 2024 DATE: 01.10.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,971%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,029%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,169%	0,006%	0,001%
PIS	0,000%	0,005%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	386,086	109,642	94,410
INITIATE CROSS BORDER CREDIT TRANSFER	560,129	137,210	83,016
GET PAYMENT INFORMATION	76,212	Not applicable	Not applicable
GET ACCOUNT INFORMATION	320,997	504,685	486,512
GET CARD INFORMATION	384,410	186,100	186,047
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 02.10.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,994%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,006%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,071%	0,009%	0,002%
PIS	0,000%	0,006%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	412,154	105,844	91,192
INITIATE CROSS BORDER CREDIT TRANSFER	577,586	133,795	80,527
GET PAYMENT INFORMATION	79,906	Not applicable	Not applicable
GET ACCOUNT INFORMATION	316,936	506,465	463,789
GET CARD INFORMATION	388,677	180,921	181,418
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 03.10.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,998%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,002%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,010%	0,002%
PIS	0,000%	0,004%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	394,048	103,637	87,592
INITIATE CROSS BORDER CREDIT TRANSFER	567,089	136,338	81,546
GET PAYMENT INFORMATION	75,230	Not applicable	Not applicable
GET ACCOUNT INFORMATION	323,955	514,562	477,661
GET CARD INFORMATION	395,128	179,976	180,404
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 04.10.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,997%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,003%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,038%	0,019%	0,002%
PIS	0,000%	0,004%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	418,400	109,067	91,857
INITIATE CROSS BORDER CREDIT TRANSFER	563,172	142,089	85,266
GET PAYMENT INFORMATION	79,164	Not applicable	Not applicable
GET ACCOUNT INFORMATION	327,440	526,096	481,804
GET CARD INFORMATION	388,423	181,198	182,106
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 05.10.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,987%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,013%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,054%	0,001%	0,000%
PIS	0,000%	0,003%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	424,550	91,166	77,981
INITIATE CROSS BORDER CREDIT TRANSFER	599,822	107,012	70,734
GET PAYMENT INFORMATION	77,761	Not applicable	Not applicable
GET ACCOUNT INFORMATION	327,209	510,916	512,941
GET CARD INFORMATION	403,055	170,274	172,260
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 06.10.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,009%	0,001%	0,000%
PIS	0,000%	0,004%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	465,000	86,130	76,502
INITIATE CROSS BORDER CREDIT TRANSFER	646,061	90,613	71,363
GET PAYMENT INFORMATION	74,431	Not applicable	Not applicable
GET ACCOUNT INFORMATION	327,316	488,635	525,386
GET CARD INFORMATION	338,472	169,124	170,192
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 07.10.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,993%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,007%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,041%	0,003%	0,000%
PIS	0,005%	0,006%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	412,222	104,545	90,243
INITIATE CROSS BORDER CREDIT TRANSFER	640,635	134,210	83,830
GET PAYMENT INFORMATION	77,680	Not applicable	Not applicable
GET ACCOUNT INFORMATION	324,003	528,378	509,119
GET CARD INFORMATION	388,200	181,681	182,499
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 08.10.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,975%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,025%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,157%	0,004%	0,001%
PIS	0,000%	0,008%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	394,443	103,063	88,229
INITIATE CROSS BORDER CREDIT TRANSFER	634,219	134,535	79,799
GET PAYMENT INFORMATION	76,503	Not applicable	Not applicable
GET ACCOUNT INFORMATION	328,460	533,400	500,506
GET CARD INFORMATION	393,059	180,533	181,097
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 09.10.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,004%	0,000%
PIS	0,000%	0,015%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	410,000	107,393	91,867
INITIATE CROSS BORDER CREDIT TRANSFER	620,672	144,075	95,202
GET PAYMENT INFORMATION	75,819	Not applicable	Not applicable
GET ACCOUNT INFORMATION	328,979	532,362	496,912
GET CARD INFORMATION	396,304	185,938	186,162
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 10.10.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,958%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,042%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,038%	0,002%	0,002%
PIS	0,000%	0,007%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	422,227	101,363	86,908
INITIATE CROSS BORDER CREDIT TRANSFER	639,700	132,880	82,820
GET PAYMENT INFORMATION	81,614	Not applicable	Not applicable
GET ACCOUNT INFORMATION	325,488	525,593	487,515
GET CARD INFORMATION	424,573	179,471	181,411
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 11.10.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,005%	0,000%
PIS	0,000%	0,005%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	415,167	100,211	86,006
INITIATE CROSS BORDER CREDIT TRANSFER	654,261	137,081	79,770
GET PAYMENT INFORMATION	80,804	Not applicable	Not applicable
GET ACCOUNT INFORMATION	323,805	532,126	491,978
GET CARD INFORMATION	391,069	178,776	179,536
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 12.10.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,995%	100,000%	99,999%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,005%	0,000%	0,001%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,053%	0,002%	0,002%
PIS	0,000%	0,008%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	329,812	85,801	73,788
INITIATE CROSS BORDER CREDIT TRANSFER	584,192	107,257	68,975
GET PAYMENT INFORMATION	74,472	Not applicable	Not applicable
GET ACCOUNT INFORMATION	330,184	529,507	513,901
GET CARD INFORMATION	392,565	169,662	171,234
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 13.10.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,955%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,045%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,001%	0,000%
PIS	0,135%	0,005%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	464,333	79,723	71,259
INITIATE CROSS BORDER CREDIT TRANSFER	608,966	97,507	64,768
GET PAYMENT INFORMATION	75,549	Not applicable	Not applicable
GET ACCOUNT INFORMATION	319,029	535,825	529,069
GET CARD INFORMATION	325,079	168,827	170,118
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 14.10.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,999%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,001%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,039%	0,002%	0,000%
PIS	0,006%	0,006%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	320,956	97,850	85,374
INITIATE CROSS BORDER CREDIT TRANSFER	587,555	132,076	77,994
GET PAYMENT INFORMATION	74,397	Not applicable	Not applicable
GET ACCOUNT INFORMATION	319,452	517,100	501,356
GET CARD INFORMATION	400,195	176,768	177,718
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 15.10.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,978%	99,974%	99,961%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,022%	0,026%	0,039%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,171%	0,010%	0,014%
PIS	0,000%	0,013%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	340,215	100,169	85,836
INITIATE CROSS BORDER CREDIT TRANSFER	575,947	137,036	78,049
GET PAYMENT INFORMATION	71,272	Not applicable	Not applicable
GET ACCOUNT INFORMATION	322,709	534,982	491,153
GET CARD INFORMATION	390,957	177,673	178,299
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 16.10.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,006%	0,001%
PIS	0,000%	0,009%	0,005%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	320,471	97,034	83,076
INITIATE CROSS BORDER CREDIT TRANSFER	580,786	130,859	73,649
GET PAYMENT INFORMATION	71,895	Not applicable	Not applicable
GET ACCOUNT INFORMATION	309,433	507,925	470,247
GET CARD INFORMATION	377,287	168,138	170,232
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 17.10.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,002%	0,001%
PIS	0,000%	0,007%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	342,000	98,258	82,312
INITIATE CROSS BORDER CREDIT TRANSFER	575,038	130,390	77,041
GET PAYMENT INFORMATION	76,423	Not applicable	Not applicable
GET ACCOUNT INFORMATION	325,604	518,033	489,994
GET CARD INFORMATION	391,251	175,703	178,053
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 18.10.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,994%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,006%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,055%	0,002%	0,000%
PIS	0,000%	0,007%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	346,609	97,881	82,740
INITIATE CROSS BORDER CREDIT TRANSFER	590,980	132,160	84,021
GET PAYMENT INFORMATION	76,540	Not applicable	Not applicable
GET ACCOUNT INFORMATION	326,576	514,379	487,326
GET CARD INFORMATION	403,397	176,094	176,928
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 19.10.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,997%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,003%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,054%	0,001%	0,001%
PIS	0,005%	0,014%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	379,000	86,957	73,432
INITIATE CROSS BORDER CREDIT TRANSFER	607,848	109,058	70,977
GET PAYMENT INFORMATION	77,752	Not applicable	Not applicable
GET ACCOUNT INFORMATION	323,801	497,567	524,083
GET CARD INFORMATION	403,742	169,768	170,876
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 20.10.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,000%	0,000%
PIS	0,000%	0,015%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	353,522	83,036	71,459
INITIATE CROSS BORDER CREDIT TRANSFER	612,992	92,216	64,203
GET PAYMENT INFORMATION	68,537	Not applicable	Not applicable
GET ACCOUNT INFORMATION	331,686	495,286	537,109
GET CARD INFORMATION	357,164	168,509	169,173
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 21.10.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,958%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,042%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,123%	0,000%	0,000%
PIS	0,000%	0,006%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	375,500	100,289	85,507
INITIATE CROSS BORDER CREDIT TRANSFER	577,840	133,816	81,928
GET PAYMENT INFORMATION	74,858	Not applicable	Not applicable
GET ACCOUNT INFORMATION	327,163	506,835	488,458
GET CARD INFORMATION	391,357	178,408	179,358
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 22.10.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,989%	99,962%	99,929%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,011%	0,038%	0,071%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,062%	0,016%	0,037%
PIS	0,000%	0,004%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	352,290	96,692	81,774
INITIATE CROSS BORDER CREDIT TRANSFER	572,792	128,045	75,819
GET PAYMENT INFORMATION	72,878	Not applicable	Not applicable
GET ACCOUNT INFORMATION	312,242	487,912	459,581
GET CARD INFORMATION	367,801	168,394	169,181
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 23.10.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,001%	0,000%
PIS	0,000%	0,010%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	350,047	97,156	82,052
INITIATE CROSS BORDER CREDIT TRANSFER	582,838	130,909	76,589
GET PAYMENT INFORMATION	74,408	Not applicable	Not applicable
GET ACCOUNT INFORMATION	316,146	502,056	472,807
GET CARD INFORMATION	366,477	169,174	170,226
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 24.10.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,984%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,016%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,082%	0,000%	0,001%
PIS	0,005%	0,009%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	350,308	99,182	84,686
INITIATE CROSS BORDER CREDIT TRANSFER	567,447	131,977	77,745
GET PAYMENT INFORMATION	72,977	Not applicable	Not applicable
GET ACCOUNT INFORMATION	312,988	499,693	459,263
GET CARD INFORMATION	370,969	172,880	174,239
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 25.10.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,977%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,023%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,050%	0,000%	0,000%
PIS	0,000%	0,010%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	348,843	101,072	85,034
INITIATE CROSS BORDER CREDIT TRANSFER	577,136	130,611	83,776
GET PAYMENT INFORMATION	71,752	Not applicable	Not applicable
GET ACCOUNT INFORMATION	321,219	514,445	485,222
GET CARD INFORMATION	390,199	178,971	179,287
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 26.10.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,000%	0,001%
PIS	0,000%	0,007%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	377,700	93,391	80,638
INITIATE CROSS BORDER CREDIT TRANSFER	625,202	118,484	77,554
GET PAYMENT INFORMATION	76,293	Not applicable	Not applicable
GET ACCOUNT INFORMATION	326,537	488,831	500,147
GET CARD INFORMATION	381,653	167,838	169,729
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 27.10.2024

		UPTIME		
REPORTING METRIC	APIs	e-Banking	Mobile	
All APIs	100,000%	100,000%	100,000%	

		DOWNTIME		
REPORTING METRIC	APIs	e-Banking	Mobile	
All APIs	0,000%	0,000%	0,000%	

		ERROR RESPONSE RATE		
REPORTING METRIC	APIs	e-Banking	Mobile	
AIS	0,000%	0,000%	0,000%	
PIS	0,000%	0,013%	0,002%	
PIIS	No traffic	Not applicable	Not applicable	

		DAILY AVERAGE RESPONSE TIME (ms)		
REPORTING METRIC	APIs	e-Banking	Mobile	
INITIATE SEPA CREDIT TRANSFER	No traffic	90,091	78,529	
INITIATE CROSS BORDER CREDIT TRANSFER	615,859	90,320	75,178	
GET PAYMENT INFORMATION	70,823	Not applicable	Not applicable	
GET ACCOUNT INFORMATION	319,537	518,233	522,438	
GET CARD INFORMATION	324,433	166,904	167,054	
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable	

Comments:

QUARTER: Q4 2024

DATE: 28.10.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,012%	0,001%	0,000%
PIS	0,000%	0,014%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	378,167	90,206	81,091
INITIATE CROSS BORDER CREDIT TRANSFER	625,296	105,179	75,558
GET PAYMENT INFORMATION	72,986	Not applicable	Not applicable
GET ACCOUNT INFORMATION	329,017	503,916	518,153
GET CARD INFORMATION	390,152	165,878	167,647
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 29.10.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,997%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,003%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,041%	0,001%	0,002%
PIS	0,000%	0,003%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	368,474	113,268	98,294
INITIATE CROSS BORDER CREDIT TRANSFER	593,281	146,957	96,903
GET PAYMENT INFORMATION	73,966	Not applicable	Not applicable
GET ACCOUNT INFORMATION	328,819	495,134	468,817
GET CARD INFORMATION	399,277	186,535	187,818
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 30.10.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,000%	0,000%
PIS	0,000%	0,008%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	381,214	116,640	99,250
INITIATE CROSS BORDER CREDIT TRANSFER	571,705	144,319	96,490
GET PAYMENT INFORMATION	77,475	Not applicable	Not applicable
GET ACCOUNT INFORMATION	325,938	489,538	459,538
GET CARD INFORMATION	414,216	187,466	187,597
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 31.10.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,000%	0,000%
PIS	0,000%	0,007%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	357,349	129,925	110,944
INITIATE CROSS BORDER CREDIT TRANSFER	555,028	157,535	105,056
GET PAYMENT INFORMATION	70,118	Not applicable	Not applicable
GET ACCOUNT INFORMATION	311,441	487,157	448,735
GET CARD INFORMATION	363,744	190,618	192,747
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 01.11.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,992%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,008%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,074%	0,006%	0,001%
PIS	0,000%	0,002%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	374,737	116,330	100,577
INITIATE CROSS BORDER CREDIT TRANSFER	566,586	151,231	89,931
GET PAYMENT INFORMATION	253,169	Not applicable	Not applicable
GET ACCOUNT INFORMATION	312,361	700,260	566,487
GET CARD INFORMATION	385,574	180,866	180,803
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 02.11.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,002%	0,000%
PIS	0,000%	0,009%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	389,333	95,079	82,965
INITIATE CROSS BORDER CREDIT TRANSFER	591,728	115,947	74,560
GET PAYMENT INFORMATION	270,118	Not applicable	Not applicable
GET ACCOUNT INFORMATION	313,397	680,079	540,973
GET CARD INFORMATION	385,668	163,548	164,657
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 03.11.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,084%	0,008%	0,000%
PIS	0,000%	0,004%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	357,130	86,392	78,704
INITIATE CROSS BORDER CREDIT TRANSFER	552,500	92,964	70,644
GET PAYMENT INFORMATION	89,684	Not applicable	Not applicable
GET ACCOUNT INFORMATION	321,646	472,105	460,459
GET CARD INFORMATION	309,970	162,566	164,385
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 04.11.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,979%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,021%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,001%	0,001%
PIS	0,039%	0,008%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	362,826	110,480	97,548
INITIATE CROSS BORDER CREDIT TRANSFER	557,562	141,258	89,477
GET PAYMENT INFORMATION	75,444	Not applicable	Not applicable
GET ACCOUNT INFORMATION	318,693	475,517	448,072
GET CARD INFORMATION	380,921	180,725	181,163
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 05.11.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,000%	0,000%
PIS	0,000%	0,008%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	369,273	108,944	93,964
INITIATE CROSS BORDER CREDIT TRANSFER	540,934	141,690	86,911
GET PAYMENT INFORMATION	74,184	Not applicable	Not applicable
GET ACCOUNT INFORMATION	314,417	484,517	435,429
GET CARD INFORMATION	388,633	179,006	179,972
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 06.11.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,799%	99,755%	98,756%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,201%	0,245%	1,244%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,459%	0,139%	0,446%
PIS	0,000%	0,014%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	396,857	106,982	92,530
INITIATE CROSS BORDER CREDIT TRANSFER	582,214	141,829	83,046
GET PAYMENT INFORMATION	74,382	Not applicable	Not applicable
GET ACCOUNT INFORMATION	321,929	505,851	451,565
GET CARD INFORMATION	389,928	184,649	185,676
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 07.11.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,997%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,003%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,002%	0,004%
PIS	0,000%	0,008%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	375,143	105,446	89,143
INITIATE CROSS BORDER CREDIT TRANSFER	572,438	139,421	82,863
GET PAYMENT INFORMATION	78,374	Not applicable	Not applicable
GET ACCOUNT INFORMATION	326,914	502,363	447,165
GET CARD INFORMATION	388,580	180,312	181,065
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 08.11.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,993%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,007%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,086%	0,000%	0,001%
PIS	0,000%	0,004%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	347,087	105,369	90,418
INITIATE CROSS BORDER CREDIT TRANSFER	571,783	138,906	88,122
GET PAYMENT INFORMATION	77,383	Not applicable	Not applicable
GET ACCOUNT INFORMATION	322,889	490,610	440,399
GET CARD INFORMATION	408,314	175,691	176,363
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 09.11.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,996%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,004%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,000%	0,001%
PIS	0,000%	0,013%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	507,250	88,503	78,826
INITIATE CROSS BORDER CREDIT TRANSFER	626,871	101,901	70,887
GET PAYMENT INFORMATION	78,042	Not applicable	Not applicable
GET ACCOUNT INFORMATION	337,224	496,932	448,881
GET CARD INFORMATION	394,749	164,403	165,067
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 10.11.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,000%	0,000%
PIS	0,000%	0,032%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	373,000	83,986	78,543
INITIATE CROSS BORDER CREDIT TRANSFER	624,538	91,874	69,965
GET PAYMENT INFORMATION	74,781	Not applicable	Not applicable
GET ACCOUNT INFORMATION	326,294	494,597	469,606
GET CARD INFORMATION	340,070	162,718	163,843
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 11.11.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,003%	0,001%
PIS	0,006%	0,002%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	383,615	103,996	93,499
INITIATE CROSS BORDER CREDIT TRANSFER	623,302	134,887	86,316
GET PAYMENT INFORMATION	79,137	Not applicable	Not applicable
GET ACCOUNT INFORMATION	330,902	487,219	444,862
GET CARD INFORMATION	409,567	175,163	175,558
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 12.11.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,011%	0,001%
PIS	0,000%	0,001%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	382,543	102,865	92,679
INITIATE CROSS BORDER CREDIT TRANSFER	624,066	131,907	85,000
GET PAYMENT INFORMATION	82,708	Not applicable	Not applicable
GET ACCOUNT INFORMATION	325,905	495,478	438,371
GET CARD INFORMATION	389,008	174,887	175,006
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 13.11.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,987%	99,998%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,013%	0,002%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,081%	0,001%	0,000%
PIS	0,005%	0,030%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	413,100	100,994	89,403
INITIATE CROSS BORDER CREDIT TRANSFER	641,670	129,143	85,630
GET PAYMENT INFORMATION	79,473	Not applicable	Not applicable
GET ACCOUNT INFORMATION	327,385	488,558	430,909
GET CARD INFORMATION	365,139	172,063	173,458
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 14.11.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,994%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,006%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,043%	0,001%	0,001%
PIS	0,000%	0,004%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	394,885	100,714	89,457
INITIATE CROSS BORDER CREDIT TRANSFER	630,630	133,374	84,838
GET PAYMENT INFORMATION	78,794	Not applicable	Not applicable
GET ACCOUNT INFORMATION	330,005	504,254	441,689
GET CARD INFORMATION	380,130	174,840	176,057
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 15.11.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,002%	0,000%
PIS	0,005%	0,007%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	379,188	104,044	92,669
INITIATE CROSS BORDER CREDIT TRANSFER	610,778	135,009	86,988
GET PAYMENT INFORMATION	80,787	Not applicable	Not applicable
GET ACCOUNT INFORMATION	324,199	498,388	445,036
GET CARD INFORMATION	369,023	175,359	175,779
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 16.11.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,001%	0,000%
PIS	0,000%	0,014%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	374,714	92,047	79,466
INITIATE CROSS BORDER CREDIT TRANSFER	648,723	107,776	69,882
GET PAYMENT INFORMATION	79,255	Not applicable	Not applicable
GET ACCOUNT INFORMATION	324,485	474,370	448,106
GET CARD INFORMATION	372,676	163,409	164,781
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 17.11.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,001%	0,002%
PIS	0,022%	0,000%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	368,414	84,986	75,793
INITIATE CROSS BORDER CREDIT TRANSFER	605,864	90,757	73,989
GET PAYMENT INFORMATION	75,808	Not applicable	Not applicable
GET ACCOUNT INFORMATION	309,047	456,626	456,724
GET CARD INFORMATION	304,930	162,135	163,638
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 18.11.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,001%	0,000%
PIS	0,000%	0,004%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	367,317	102,887	89,825
INITIATE CROSS BORDER CREDIT TRANSFER	620,749	136,332	80,453
GET PAYMENT INFORMATION	75,055	Not applicable	Not applicable
GET ACCOUNT INFORMATION	310,561	486,522	451,044
GET CARD INFORMATION	357,701	175,034	175,133
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 19.11.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,003%	0,001%
PIS	0,000%	0,008%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	365,064	109,736	91,839
INITIATE CROSS BORDER CREDIT TRANSFER	574,026	147,988	102,400
GET PAYMENT INFORMATION	75,532	Not applicable	Not applicable
GET ACCOUNT INFORMATION	322,315	483,543	444,776
GET CARD INFORMATION	369,856	180,222	176,929
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 20.11.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,001%	0,000%
PIS	0,005%	0,008%	0,006%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	372,692	99,928	86,254
INITIATE CROSS BORDER CREDIT TRANSFER	598,488	132,810	83,061
GET PAYMENT INFORMATION	76,088	Not applicable	Not applicable
GET ACCOUNT INFORMATION	316,675	470,983	431,554
GET CARD INFORMATION	354,401	170,614	171,557
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 21.11.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,001%	0,000%
PIS	0,000%	0,001%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	367,043	100,128	86,656
INITIATE CROSS BORDER CREDIT TRANSFER	583,585	136,532	83,318
GET PAYMENT INFORMATION	77,400	Not applicable	Not applicable
GET ACCOUNT INFORMATION	327,501	500,294	453,425
GET CARD INFORMATION	380,281	179,264	180,341
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 22.11.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,998%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,002%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,048%	0,000%	0,000%
PIS	0,000%	0,007%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	372,598	101,115	86,814
INITIATE CROSS BORDER CREDIT TRANSFER	613,588	136,427	76,897
GET PAYMENT INFORMATION	73,812	Not applicable	Not applicable
GET ACCOUNT INFORMATION	325,865	497,769	458,392
GET CARD INFORMATION	381,992	179,389	179,769
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 23.11.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,974%	99,928%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,026%	0,072%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,038%	0,041%	0,073%
PIS	0,005%	0,008%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	440,667	86,534	76,778
INITIATE CROSS BORDER CREDIT TRANSFER	620,280	108,204	67,031
GET PAYMENT INFORMATION	72,239	Not applicable	Not applicable
GET ACCOUNT INFORMATION	329,591	513,909	478,757
GET CARD INFORMATION	367,236	170,267	172,375
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 24.11.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,007%	0,057%	0,009%
PIS	0,094%	0,013%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	350,667	83,766	74,570
INITIATE CROSS BORDER CREDIT TRANSFER	611,447	94,134	68,774
GET PAYMENT INFORMATION	71,210	Not applicable	Not applicable
GET ACCOUNT INFORMATION	321,387	507,239	478,357
GET CARD INFORMATION	311,531	169,698	170,688
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 25.11.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,003%	0,003%
PIS	0,000%	0,009%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	363,830	104,239	90,331
INITIATE CROSS BORDER CREDIT TRANSFER	583,723	137,464	88,300
GET PAYMENT INFORMATION	75,946	Not applicable	Not applicable
GET ACCOUNT INFORMATION	325,948	498,988	456,379
GET CARD INFORMATION	386,327	183,862	184,936
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 26.11.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,935%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,065%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,144%	0,002%	0,002%
PIS	0,010%	0,009%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	392,235	103,820	91,753
INITIATE CROSS BORDER CREDIT TRANSFER	561,626	137,399	87,452
GET PAYMENT INFORMATION	76,375	Not applicable	Not applicable
GET ACCOUNT INFORMATION	321,357	490,632	439,712
GET CARD INFORMATION	372,163	181,840	182,876
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 27.11.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,002%	0,002%
PIS	0,000%	0,006%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	384,674	104,602	90,963
INITIATE CROSS BORDER CREDIT TRANSFER	571,009	135,767	81,473
GET PAYMENT INFORMATION	77,084	Not applicable	Not applicable
GET ACCOUNT INFORMATION	314,578	473,867	435,357
GET CARD INFORMATION	361,057	178,355	180,064
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 28.11.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,987%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,013%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,108%	0,003%	0,003%
PIS	0,000%	0,004%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	360,000	112,304	95,595
INITIATE CROSS BORDER CREDIT TRANSFER	576,632	140,814	92,756
GET PAYMENT INFORMATION	74,891	Not applicable	Not applicable
GET ACCOUNT INFORMATION	311,268	488,744	433,070
GET CARD INFORMATION	367,096	184,878	186,160
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 29.11.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,010%	0,002%
PIS	0,000%	0,007%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	387,891	134,904	113,253
INITIATE CROSS BORDER CREDIT TRANSFER	580,656	168,436	105,980
GET PAYMENT INFORMATION	79,146	Not applicable	Not applicable
GET ACCOUNT INFORMATION	309,244	506,357	457,877
GET CARD INFORMATION	384,431	203,714	202,105
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 30.11.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,996%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,004%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,088%	0,000%	0,000%
PIS	0,000%	0,010%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	380,312	90,182	80,804
INITIATE CROSS BORDER CREDIT TRANSFER	595,749	94,425	74,723
GET PAYMENT INFORMATION	72,146	Not applicable	Not applicable
GET ACCOUNT INFORMATION	313,141	465,594	440,715
GET CARD INFORMATION	386,113	168,476	169,981
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 01.12.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,000%	0,000%
PIS	0,000%	0,010%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	369,250	83,386	81,525
INITIATE CROSS BORDER CREDIT TRANSFER	585,826	95,206	70,647
GET PAYMENT INFORMATION	73,197	Not applicable	Not applicable
GET ACCOUNT INFORMATION	309,191	488,786	461,001
GET CARD INFORMATION	324,896	165,548	167,346
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 02.12.2024

		UPTIME		
REPORTING METRIC		APIs	e-Banking	Mobile
All APIs		100,000%	100,000%	100,000%

		DOWNTIME		
REPORTING METRIC		APIs	e-Banking	Mobile
All APIs		0,000%	0,000%	0,000%

		ERROR RESPONSE RATE		
REPORTING METRIC		APIs	e-Banking	Mobile
AIS		0,000%	0,000%	0,000%
PIS		0,000%	0,009%	0,002%
PIIS		No traffic	Not applicable	Not applicable

		DAILY AVERAGE RESPONSE TIME (ms)		
REPORTING METRIC		APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER		368,406	116,154	103,816
INITIATE CROSS BORDER CREDIT TRANSFER		568,726	144,483	86,904
GET PAYMENT INFORMATION		77,734	Not applicable	Not applicable
GET ACCOUNT INFORMATION		311,363	491,845	467,758
GET CARD INFORMATION		425,115	193,123	193,161
SUBMIT FUND CONFIRMATION REQUESTS		No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 03.12.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,004%	0,001%
PIS	0,015%	0,006%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	377,500	109,992	96,282
INITIATE CROSS BORDER CREDIT TRANSFER	583,283	142,417	84,716
GET PAYMENT INFORMATION	79,693	Not applicable	Not applicable
GET ACCOUNT INFORMATION	323,673	495,894	452,248
GET CARD INFORMATION	439,185	189,335	189,867
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 04.12.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,001%	0,000%
PIS	0,000%	0,005%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	377,593	106,022	92,732
INITIATE CROSS BORDER CREDIT TRANSFER	572,469	139,181	79,484
GET PAYMENT INFORMATION	77,883	Not applicable	Not applicable
GET ACCOUNT INFORMATION	319,460	489,989	442,462
GET CARD INFORMATION	419,437	181,356	181,428
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 05.12.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,972%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,028%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,114%	0,000%	0,000%
PIS	0,000%	0,009%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	367,295	117,082	100,251
INITIATE CROSS BORDER CREDIT TRANSFER	574,263	148,183	91,607
GET PAYMENT INFORMATION	78,617	Not applicable	Not applicable
GET ACCOUNT INFORMATION	318,519	497,607	445,530
GET CARD INFORMATION	416,310	186,438	188,458
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 06.12.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,004%	0,002%
PIS	0,000%	0,006%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	370,875	108,814	92,517
INITIATE CROSS BORDER CREDIT TRANSFER	679,559	143,408	79,153
GET PAYMENT INFORMATION	83,251	Not applicable	Not applicable
GET ACCOUNT INFORMATION	328,263	495,371	462,072
GET CARD INFORMATION	407,653	186,543	187,782
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 07.12.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,994%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,006%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,050%	0,000%	0,000%
PIS	0,000%	0,004%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	399,200	86,901	76,498
INITIATE CROSS BORDER CREDIT TRANSFER	630,465	99,972	73,234
GET PAYMENT INFORMATION	75,356	Not applicable	Not applicable
GET ACCOUNT INFORMATION	316,331	485,527	472,471
GET CARD INFORMATION	414,102	173,773	173,875
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 08.12.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,000%	0,000%
PIS	0,000%	0,012%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	394,000	83,974	75,587
INITIATE CROSS BORDER CREDIT TRANSFER	611,304	92,821	65,973
GET PAYMENT INFORMATION	74,442	Not applicable	Not applicable
GET ACCOUNT INFORMATION	316,153	504,252	479,890
GET CARD INFORMATION	334,984	169,297	170,905
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 09.12.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,999%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,001%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,036%	0,000%	0,000%
PIS	0,000%	0,010%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	382,944	107,381	92,834
INITIATE CROSS BORDER CREDIT TRANSFER	609,111	134,687	89,671
GET PAYMENT INFORMATION	77,716	Not applicable	Not applicable
GET ACCOUNT INFORMATION	311,556	482,971	466,559
GET CARD INFORMATION	388,617	182,607	183,421
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 10.12.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,975%	99,954%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,025%	0,046%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,032%	0,003%	0,006%
PIS	0,000%	0,012%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	389,655	107,217	91,266
INITIATE CROSS BORDER CREDIT TRANSFER	599,233	142,589	83,154
GET PAYMENT INFORMATION	83,857	Not applicable	Not applicable
GET ACCOUNT INFORMATION	321,075	510,225	460,941
GET CARD INFORMATION	432,149	186,490	185,984
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 11.12.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,477%	99,863%	99,499%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,523%	0,137%	0,501%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,444%	0,033%	0,230%
PIS	0,086%	0,006%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	370,445	104,675	89,389
INITIATE CROSS BORDER CREDIT TRANSFER	616,047	140,075	81,569
GET PAYMENT INFORMATION	78,912	Not applicable	Not applicable
GET ACCOUNT INFORMATION	313,994	499,791	445,347
GET CARD INFORMATION	432,707	185,141	186,129
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 12.12.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,995%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,005%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,049%	0,000%	0,000%
PIS	0,000%	0,015%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	373,467	103,386	89,416
INITIATE CROSS BORDER CREDIT TRANSFER	579,506	136,790	80,738
GET PAYMENT INFORMATION	80,058	Not applicable	Not applicable
GET ACCOUNT INFORMATION	302,980	490,851	446,389
GET CARD INFORMATION	406,318	179,793	181,248
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 13.12.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,000%	0,000%
PIS	0,000%	0,003%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	375,492	112,754	93,929
INITIATE CROSS BORDER CREDIT TRANSFER	590,973	147,038	91,412
GET PAYMENT INFORMATION	78,281	Not applicable	Not applicable
GET ACCOUNT INFORMATION	301,289	496,413	440,387
GET CARD INFORMATION	413,744	184,811	185,817
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 14.12.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,007%	0,001%	0,000%
PIS	0,000%	0,003%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	405,600	89,476	77,961
INITIATE CROSS BORDER CREDIT TRANSFER	634,541	102,360	74,309
GET PAYMENT INFORMATION	73,052	Not applicable	Not applicable
GET ACCOUNT INFORMATION	292,415	507,675	453,946
GET CARD INFORMATION	411,394	165,891	167,463
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 15.12.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,000%	0,000%
PIS	0,000%	0,007%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	405,833	84,474	75,960
INITIATE CROSS BORDER CREDIT TRANSFER	597,487	91,572	68,725
GET PAYMENT INFORMATION	73,880	Not applicable	Not applicable
GET ACCOUNT INFORMATION	286,237	517,765	459,881
GET CARD INFORMATION	318,247	164,022	165,886
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 16.12.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,015%	0,019%	0,017%
PIS	0,006%	0,011%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	368,720	115,810	99,673
INITIATE CROSS BORDER CREDIT TRANSFER	583,905	143,768	87,481
GET PAYMENT INFORMATION	75,241	Not applicable	Not applicable
GET ACCOUNT INFORMATION	298,160	484,136	433,040
GET CARD INFORMATION	406,417	183,005	182,157
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 17.12.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,997%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,003%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,487%	0,133%	0,065%
PIS	0,000%	0,018%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	374,034	112,111	94,948
INITIATE CROSS BORDER CREDIT TRANSFER	677,652	144,054	89,129
GET PAYMENT INFORMATION	79,366	Not applicable	Not applicable
GET ACCOUNT INFORMATION	334,080	502,249	428,902
GET CARD INFORMATION	539,795	192,947	185,173
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 18.12.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,237%	99,708%	99,045%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,763%	0,292%	0,955%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,362%	0,150%	0,333%
PIS	0,044%	0,018%	0,007%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	373,429	119,367	100,872
INITIATE CROSS BORDER CREDIT TRANSFER	575,341	146,091	90,726
GET PAYMENT INFORMATION	79,264	Not applicable	Not applicable
GET ACCOUNT INFORMATION	291,237	508,849	429,063
GET CARD INFORMATION	370,774	190,082	186,468
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 19.12.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,001%	0,000%
PIS	0,000%	0,005%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	367,346	128,006	109,915
INITIATE CROSS BORDER CREDIT TRANSFER	565,086	151,388	99,787
GET PAYMENT INFORMATION	78,364	Not applicable	Not applicable
GET ACCOUNT INFORMATION	285,572	489,368	400,710
GET CARD INFORMATION	364,886	188,580	188,717
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 20.12.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,822%	99,822%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,178%	0,178%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,009%	0,024%	0,017%
PIS	0,000%	0,045%	0,034%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	347,213	141,090	115,859
INITIATE CROSS BORDER CREDIT TRANSFER	566,034	165,441	108,222
GET PAYMENT INFORMATION	80,620	Not applicable	Not applicable
GET ACCOUNT INFORMATION	288,843	498,478	419,181
GET CARD INFORMATION	368,404	195,918	195,737
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 21.12.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,000%	0,000%
PIS	0,004%	0,005%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	346,513	95,698	81,808
INITIATE CROSS BORDER CREDIT TRANSFER	569,125	111,016	71,904
GET PAYMENT INFORMATION	89,465	Not applicable	Not applicable
GET ACCOUNT INFORMATION	275,026	455,727	408,309
GET CARD INFORMATION	342,494	160,974	162,502
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 22.12.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,000%	0,000%
PIS	0,000%	0,014%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	466,000	87,809	77,488
INITIATE CROSS BORDER CREDIT TRANSFER	603,715	93,830	72,467
GET PAYMENT INFORMATION	89,472	Not applicable	Not applicable
GET ACCOUNT INFORMATION	289,607	460,606	420,264
GET CARD INFORMATION	332,644	156,671	158,230
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 23.12.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,000%	0,000%
PIS	0,000%	0,007%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	367,134	133,728	115,760
INITIATE CROSS BORDER CREDIT TRANSFER	569,981	156,403	107,813
GET PAYMENT INFORMATION	75,759	Not applicable	Not applicable
GET ACCOUNT INFORMATION	295,384	483,378	451,922
GET CARD INFORMATION	385,750	191,465	192,648
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 24.12.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,997%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,003%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,047%	0,000%	0,000%
PIS	0,000%	0,012%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	360,059	114,248	96,150
INITIATE CROSS BORDER CREDIT TRANSFER	579,673	147,739	89,544
GET PAYMENT INFORMATION	75,989	Not applicable	Not applicable
GET ACCOUNT INFORMATION	291,286	471,011	421,806
GET CARD INFORMATION	420,846	177,034	177,717
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 25.12.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,496%	99,451%	98,801%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,504%	0,549%	1,199%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,732%	0,496%	0,801%
PIS	0,033%	0,017%	0,005%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	413,500	90,255	81,102
INITIATE CROSS BORDER CREDIT TRANSFER	621,496	82,694	100,310
GET PAYMENT INFORMATION	77,356	Not applicable	Not applicable
GET ACCOUNT INFORMATION	288,511	471,770	441,890
GET CARD INFORMATION	409,338	174,238	169,735
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 26.12.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,000%	0,000%
PIS	0,026%	0,010%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	403,800	84,150	77,033
INITIATE CROSS BORDER CREDIT TRANSFER	604,964	85,934	72,869
GET PAYMENT INFORMATION	78,745	Not applicable	Not applicable
GET ACCOUNT INFORMATION	298,303	432,232	425,892
GET CARD INFORMATION	421,726	156,563	157,478
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024

DATE: 27.12.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,000%	0,000%
PIS	0,000%	0,004%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	344,644	115,582	99,130
INITIATE CROSS BORDER CREDIT TRANSFER	592,142	139,765	87,975
GET PAYMENT INFORMATION	137,221	Not applicable	Not applicable
GET ACCOUNT INFORMATION	286,719	455,527	425,235
GET CARD INFORMATION	401,185	178,922	179,099
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 28.12.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,000%	0,000%
PIS	0,000%	0,005%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	339,609	92,354	79,370
INITIATE CROSS BORDER CREDIT TRANSFER	589,022	103,857	76,632
GET PAYMENT INFORMATION	64,374	Not applicable	Not applicable
GET ACCOUNT INFORMATION	285,642	447,477	413,164
GET CARD INFORMATION	377,041	159,365	160,926
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 29.12.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,000%	0,000%
PIS	0,000%	0,008%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	358,714	88,369	77,547
INITIATE CROSS BORDER CREDIT TRANSFER	577,800	99,711	71,115
GET PAYMENT INFORMATION	65,797	Not applicable	Not applicable
GET ACCOUNT INFORMATION	267,750	463,466	419,859
GET CARD INFORMATION	311,775	158,749	159,670
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 30.12.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,000%	0,000%
PIS	0,000%	0,005%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	350,175	131,772	112,858
INITIATE CROSS BORDER CREDIT TRANSFER	572,161	154,836	103,537
GET PAYMENT INFORMATION	72,206	Not applicable	Not applicable
GET ACCOUNT INFORMATION	286,163	479,363	442,314
GET CARD INFORMATION	390,299	192,637	192,391
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2024 DATE: 31.12.2024

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,997%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,003%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,037%	0,000%	0,000%
PIS	0,000%	0,005%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	363,328	127,932	108,540
INITIATE CROSS BORDER CREDIT TRANSFER	577,157	156,387	103,722
GET PAYMENT INFORMATION	87,826	Not applicable	Not applicable
GET ACCOUNT INFORMATION	275,184	468,247	421,959
GET CARD INFORMATION	366,061	186,463	184,493
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments: