

QUARTER: Q4 2022

DATE: 01.10.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,998%	99,998%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,002%	0,002%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,054%	0,005%	0,003%
PIS	0,000%	0,036%	0,008%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	141,000	59,008	213,753
INITIATE CROSS BORDER CREDIT TRANSFER	No traffic	57,369	47,048
GET PAYMENT INFORMATION	74,333	Not applicable	Not applicable
GET ACCOUNT INFORMATION	298,388	175,062	103,807
GET CARD INFORMATION	389,660	39,318	41,778
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 02.10.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,001%	0,000%
PIS	No traffic	0,009%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	61,468	198,623
INITIATE CROSS BORDER CREDIT TRANSFER	No traffic	55,463	49,139
GET PAYMENT INFORMATION	No traffic	Not applicable	Not applicable
GET ACCOUNT INFORMATION	322,175	181,461	113,149
GET CARD INFORMATION	245,467	37,944	40,384
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 03.10.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,999%	99,998%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,001%	0,002%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,018%	0,002%
PIS	0,000%	0,008%	0,010%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	151,000	71,184	212,760
INITIATE CROSS BORDER CREDIT TRANSFER	No traffic	74,833	54,324
GET PAYMENT INFORMATION	81,333	Not applicable	Not applicable
GET ACCOUNT INFORMATION	316,179	216,491	109,712
GET CARD INFORMATION	406,798	45,103	46,413
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 04.10.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,003%	0,010%	0,001%
PIS	0,000%	0,009%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	95,333	70,646	213,677
INITIATE CROSS BORDER CREDIT TRANSFER	No traffic	73,211	54,638
GET PAYMENT INFORMATION	61,000	Not applicable	Not applicable
GET ACCOUNT INFORMATION	326,834	221,111	103,635
GET CARD INFORMATION	425,214	43,087	44,995
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 05.10.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,996%	99,996%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,004%	0,004%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,014%	0,037%	0,004%
PIS	0,000%	0,005%	0,014%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	145,000	68,407	208,178
INITIATE CROSS BORDER CREDIT TRANSFER	No traffic	73,302	52,909
GET PAYMENT INFORMATION	68,333	Not applicable	Not applicable
GET ACCOUNT INFORMATION	332,382	238,447	101,567
GET CARD INFORMATION	453,387	41,878	45,648
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 06.10.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,999%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,001%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,006%	0,012%	0,003%
PIS	0,000%	0,002%	0,009%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	126,833	68,836	242,986
INITIATE CROSS BORDER CREDIT TRANSFER	No traffic	73,087	52,232
GET PAYMENT INFORMATION	64,706	Not applicable	Not applicable
GET ACCOUNT INFORMATION	344,337	218,049	103,221
GET CARD INFORMATION	489,065	42,799	44,706
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 07.10.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,010%	0,011%	0,001%
PIS	0,000%	0,002%	0,008%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	172,467	69,160	215,543
INITIATE CROSS BORDER CREDIT TRANSFER	2.857,000	72,169	57,306
GET PAYMENT INFORMATION	66,133	Not applicable	Not applicable
GET ACCOUNT INFORMATION	317,390	212,406	104,132
GET CARD INFORMATION	417,704	42,089	44,681
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 08.10.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,045%	0,003%	0,001%
PIS	No traffic	0,004%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	56,715	212,742
INITIATE CROSS BORDER CREDIT TRANSFER	No traffic	60,361	46,300
GET PAYMENT INFORMATION	No traffic	Not applicable	Not applicable
GET ACCOUNT INFORMATION	253,310	188,116	102,475
GET CARD INFORMATION	214,976	37,378	37,953
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q4 2022

DATE: 09.10.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,001%	0,001%
PIS	No traffic	0,009%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	61,905	204,621
INITIATE CROSS BORDER CREDIT TRANSFER	No traffic	56,214	51,326
GET PAYMENT INFORMATION	No traffic	Not applicable	Not applicable
GET ACCOUNT INFORMATION	262,444	191,562	113,640
GET CARD INFORMATION	218,855	37,174	37,690
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 10.10.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,003%	0,013%	0,002%
PIS	0,000%	0,004%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	165,357	69,230	210,968
INITIATE CROSS BORDER CREDIT TRANSFER	No traffic	74,333	53,821
GET PAYMENT INFORMATION	100,143	Not applicable	Not applicable
GET ACCOUNT INFORMATION	272,644	212,952	108,258
GET CARD INFORMATION	323,997	44,813	44,724
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 11.10.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,994%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,006%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,079%	0,003%
PIS	0,000%	0,009%	0,007%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	173,176	67,390	214,341
INITIATE CROSS BORDER CREDIT TRANSFER	No traffic	71,061	52,770
GET PAYMENT INFORMATION	68,171	Not applicable	Not applicable
GET ACCOUNT INFORMATION	269,628	265,372	103,852
GET CARD INFORMATION	319,263	43,582	43,123
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 12.10.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,006%	0,016%	0,002%
PIS	0,000%	0,006%	0,011%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	201,125	66,990	220,299
INITIATE CROSS BORDER CREDIT TRANSFER	No traffic	70,862	53,446
GET PAYMENT INFORMATION	67,769	Not applicable	Not applicable
GET ACCOUNT INFORMATION	275,198	214,565	105,218
GET CARD INFORMATION	345,433	42,986	43,322
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 13.10.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,999%	99,997%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,001%	0,003%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,012%	0,020%	0,003%
PIS	0,000%	0,008%	0,027%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	207,250	66,365	217,262
INITIATE CROSS BORDER CREDIT TRANSFER	No traffic	69,892	51,098
GET PAYMENT INFORMATION	77,357	Not applicable	Not applicable
GET ACCOUNT INFORMATION	274,815	214,972	105,682
GET CARD INFORMATION	350,560	43,181	43,289
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 14.10.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,032%	0,020%	0,003%
PIS	0,000%	0,009%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	138,304	69,057	225,988
INITIATE CROSS BORDER CREDIT TRANSFER	No traffic	73,286	53,342
GET PAYMENT INFORMATION	66,684	Not applicable	Not applicable
GET ACCOUNT INFORMATION	270,822	217,039	107,118
GET CARD INFORMATION	341,156	43,961	44,106
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 15.10.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,993%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,007%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,060%	0,002%	0,002%
PIS	0,000%	0,007%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	122,500	57,524	211,754
INITIATE CROSS BORDER CREDIT TRANSFER	No traffic	58,343	46,410
GET PAYMENT INFORMATION	73,833	Not applicable	Not applicable
GET ACCOUNT INFORMATION	262,706	180,662	102,884
GET CARD INFORMATION	313,152	37,533	38,138
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 16.10.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,000%	0,000%
PIS	No traffic	0,008%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	59,175	197,489
INITIATE CROSS BORDER CREDIT TRANSFER	No traffic	54,044	50,221
GET PAYMENT INFORMATION	No traffic	Not applicable	Not applicable
GET ACCOUNT INFORMATION	267,665	177,674	104,561
GET CARD INFORMATION	228,206	36,216	36,868
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q4 2022

DATE: 17.10.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,985%	99,982%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,015%	0,018%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,003%	0,014%	0,009%
PIS	0,000%	0,009%	0,009%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	168,826	68,235	216,646
INITIATE CROSS BORDER CREDIT TRANSFER	No traffic	71,807	52,703
GET PAYMENT INFORMATION	73,111	Not applicable	Not applicable
GET ACCOUNT INFORMATION	275,510	204,939	104,523
GET CARD INFORMATION	346,273	43,489	43,068
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 18.10.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,012%	0,030%	0,004%
PIS	0,000%	0,007%	0,010%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	112,400	69,698	219,468
INITIATE CROSS BORDER CREDIT TRANSFER	3.228,000	71,615	52,115
GET PAYMENT INFORMATION	77,591	Not applicable	Not applicable
GET ACCOUNT INFORMATION	285,347	217,675	103,132
GET CARD INFORMATION	338,522	41,948	42,157
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 19.10.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,995%	99,983%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,005%	0,017%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,026%	0,006%
PIS	0,000%	0,006%	0,005%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	160,600	67,001	216,830
INITIATE CROSS BORDER CREDIT TRANSFER	No traffic	74,789	50,528
GET PAYMENT INFORMATION	68,045	Not applicable	Not applicable
GET ACCOUNT INFORMATION	279,759	205,532	102,637
GET CARD INFORMATION	328,810	41,817	42,297
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 20.10.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,989%	99,982%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,011%	0,018%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,009%	0,026%	0,007%
PIS	2,899%	0,004%	0,005%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	149,833	66,970	220,522
INITIATE CROSS BORDER CREDIT TRANSFER	3.155,000	69,026	51,751
GET PAYMENT INFORMATION	72,000	Not applicable	Not applicable
GET ACCOUNT INFORMATION	274,646	202,842	101,881
GET CARD INFORMATION	347,429	41,518	42,000
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 21.10.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,996%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,004%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,030%	0,002%
PIS	25,000%	0,009%	0,012%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	180,000	68,809	227,757
INITIATE CROSS BORDER CREDIT TRANSFER	No traffic	72,520	54,048
GET PAYMENT INFORMATION	63,538	Not applicable	Not applicable
GET ACCOUNT INFORMATION	279,249	211,296	105,383
GET CARD INFORMATION	362,110	42,846	42,657
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 22.10.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,050%	0,003%	0,001%
PIS	100,000%	0,008%	0,007%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	57,194	224,493
INITIATE CROSS BORDER CREDIT TRANSFER	No traffic	58,728	47,068
GET PAYMENT INFORMATION	No traffic	Not applicable	Not applicable
GET ACCOUNT INFORMATION	262,871	189,005	104,611
GET CARD INFORMATION	277,944	38,432	38,342
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 23.10.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,990%	99,988%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,010%	0,012%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,011%	0,005%
PIS	No traffic	0,000%	0,008%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	56,892	213,609
INITIATE CROSS BORDER CREDIT TRANSFER	No traffic	57,004	47,085
GET PAYMENT INFORMATION	No traffic	Not applicable	Not applicable
GET ACCOUNT INFORMATION	252,991	174,380	106,813
GET CARD INFORMATION	222,475	38,153	38,594
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 24.10.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,997%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,003%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,008%	0,026%	0,002%
PIS	0,000%	0,004%	0,006%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	157,833	64,626	224,612
INITIATE CROSS BORDER CREDIT TRANSFER	321,000	67,711	51,577
GET PAYMENT INFORMATION	117,455	Not applicable	Not applicable
GET ACCOUNT INFORMATION	270,967	210,827	107,755
GET CARD INFORMATION	294,093	44,534	44,004
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q4 2022 DATE: 25.10.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,996%	99,992%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,004%	0,008%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,023%	0,004%
PIS	8,621%	0,002%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	135,857	65,665	233,989
INITIATE CROSS BORDER CREDIT TRANSFER	261,375	70,186	52,264
GET PAYMENT INFORMATION	106,763	Not applicable	Not applicable
GET ACCOUNT INFORMATION	295,461	214,806	106,826
GET CARD INFORMATION	455,412	44,608	45,030
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 26.10.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,021%	0,024%	0,007%
PIS	19,048%	0,008%	0,009%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	115,250	65,999	255,528
INITIATE CROSS BORDER CREDIT TRANSFER	303,400	71,365	51,974
GET PAYMENT INFORMATION	83,243	Not applicable	Not applicable
GET ACCOUNT INFORMATION	256,234	211,255	109,779
GET CARD INFORMATION	250,840	46,348	46,859
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 27.10.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,996%	99,998%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,004%	0,002%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,050%	0,018%	0,003%
PIS	48,148%	0,005%	0,006%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	107,750	69,058	245,341
INITIATE CROSS BORDER CREDIT TRANSFER	291,500	74,046	53,361
GET PAYMENT INFORMATION	67,625	Not applicable	Not applicable
GET ACCOUNT INFORMATION	254,270	220,392	111,363
GET CARD INFORMATION	260,096	47,561	48,258
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 28.10.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	99,998%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,002%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,461%	0,002%	0,000%
PIS	28,125%	0,002%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	119,250	56,156	215,503
INITIATE CROSS BORDER CREDIT TRANSFER	258,900	53,219	48,493
GET PAYMENT INFORMATION	93,562	Not applicable	Not applicable
GET ACCOUNT INFORMATION	219,178	179,088	100,465
GET CARD INFORMATION	222,688	37,797	38,477
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 29.10.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,197%	0,002%	0,003%
PIS	78,261%	0,014%	0,012%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	55,746	220,403
INITIATE CROSS BORDER CREDIT TRANSFER	228,000	55,491	46,050
GET PAYMENT INFORMATION	72,667	Not applicable	Not applicable
GET ACCOUNT INFORMATION	221,995	184,001	103,942
GET CARD INFORMATION	230,212	38,657	39,051
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 30.10.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,001%	0,000%
PIS	87,755%	0,010%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	55,509	206,951
INITIATE CROSS BORDER CREDIT TRANSFER	283,750	55,570	45,881
GET PAYMENT INFORMATION	112,625	Not applicable	Not applicable
GET ACCOUNT INFORMATION	226,230	178,533	110,970
GET CARD INFORMATION	245,055	38,342	39,181
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 31.10.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,006%	0,015%	0,002%
PIS	39,764%	0,011%	0,020%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	144,750	76,537	254,659
INITIATE CROSS BORDER CREDIT TRANSFER	320,692	79,140	58,167
GET PAYMENT INFORMATION	136,220	Not applicable	Not applicable
GET ACCOUNT INFORMATION	268,319	232,607	125,293
GET CARD INFORMATION	256,793	57,944	56,596
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 01.11.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,958%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,042%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,006%	0,025%	0,007%
PIS	62,637%	0,009%	0,154%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	210,667	73,191	232,878
INITIATE CROSS BORDER CREDIT TRANSFER	321,455	78,485	57,186
GET PAYMENT INFORMATION	119,078	Not applicable	Not applicable
GET ACCOUNT INFORMATION	262,199	255,779	125,906
GET CARD INFORMATION	254,039	47,462	48,858
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q4 2022 DATE: 02.11.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,999%	99,996%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,001%	0,004%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,027%	0,019%	0,004%
PIS	70,732%	0,007%	0,005%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	100,250	64,600	215,614
INITIATE CROSS BORDER CREDIT TRANSFER	276,500	67,545	52,324
GET PAYMENT INFORMATION	113,158	Not applicable	Not applicable
GET ACCOUNT INFORMATION	249,109	218,602	109,077
GET CARD INFORMATION	243,353	45,674	45,677
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 03.11.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,007%	0,015%	0,003%
PIS	66,129%	0,012%	0,010%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	110,667	64,312	210,929
INITIATE CROSS BORDER CREDIT TRANSFER	258,900	68,536	50,179
GET PAYMENT INFORMATION	88,060	Not applicable	Not applicable
GET ACCOUNT INFORMATION	248,416	217,044	110,461
GET CARD INFORMATION	255,866	44,537	44,805
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 04.11.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,994%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,006%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,007%	0,013%	0,003%
PIS	12,432%	0,005%	0,005%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	121,750	66,216	219,014
INITIATE CROSS BORDER CREDIT TRANSFER	268,600	70,085	52,062
GET PAYMENT INFORMATION	119,510	Not applicable	Not applicable
GET ACCOUNT INFORMATION	253,061	222,169	110,824
GET CARD INFORMATION	250,573	44,931	45,312
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 05.11.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,072%	0,002%	0,002%
PIS	0,000%	0,020%	0,009%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	58,825	216,020
INITIATE CROSS BORDER CREDIT TRANSFER	310,333	60,607	46,798
GET PAYMENT INFORMATION	82,781	Not applicable	Not applicable
GET ACCOUNT INFORMATION	225,314	200,694	109,530
GET CARD INFORMATION	208,382	38,350	38,819
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 06.11.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,997%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,003%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,003%	0,000%
PIS	0,000%	0,007%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	55,159	193,175
INITIATE CROSS BORDER CREDIT TRANSFER	248,800	55,280	47,991
GET PAYMENT INFORMATION	111,553	Not applicable	Not applicable
GET ACCOUNT INFORMATION	215,169	175,859	110,867
GET CARD INFORMATION	218,644	36,966	37,319
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 07.11.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,994%	99,997%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,006%	0,003%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,014%	0,018%	0,002%
PIS	0,000%	0,006%	0,009%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	69,366	219,707
INITIATE CROSS BORDER CREDIT TRANSFER	299,200	74,545	52,080
GET PAYMENT INFORMATION	64,699	Not applicable	Not applicable
GET ACCOUNT INFORMATION	245,080	217,243	110,919
GET CARD INFORMATION	278,661	44,454	44,219
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 08.11.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,997%	99,996%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,003%	0,004%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,016%	0,006%
PIS	0,000%	0,005%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	69,262	219,108
INITIATE CROSS BORDER CREDIT TRANSFER	280,300	73,696	53,877
GET PAYMENT INFORMATION	77,420	Not applicable	Not applicable
GET ACCOUNT INFORMATION	243,987	226,776	107,467
GET CARD INFORMATION	234,574	42,809	42,995
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 09.11.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,018%	0,002%
PIS	0,000%	0,010%	0,009%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	126,800	67,366	221,526
INITIATE CROSS BORDER CREDIT TRANSFER	267,455	70,763	51,594
GET PAYMENT INFORMATION	93,146	Not applicable	Not applicable
GET ACCOUNT INFORMATION	236,791	214,823	104,638
GET CARD INFORMATION	229,716	42,668	42,922
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q4 2022 DATE: 10.11.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,980%	99,971%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,020%	0,029%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,054%	0,009%
PIS	0,000%	0,012%	0,010%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	130,200	67,270	228,404
INITIATE CROSS BORDER CREDIT TRANSFER	280,800	72,467	54,740
GET PAYMENT INFORMATION	62,660	Not applicable	Not applicable
GET ACCOUNT INFORMATION	238,272	214,157	107,966
GET CARD INFORMATION	230,577	42,618	42,977
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 11.11.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,112%	0,035%	0,009%
PIS	0,592%	0,030%	0,032%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	168,077	69,702	230,735
INITIATE CROSS BORDER CREDIT TRANSFER	270,462	74,191	53,077
GET PAYMENT INFORMATION	69,994	Not applicable	Not applicable
GET ACCOUNT INFORMATION	243,078	222,033	108,048
GET CARD INFORMATION	228,606	44,408	43,688
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 12.11.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,992%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,008%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,059%	0,004%	0,004%
PIS	0,000%	0,012%	0,010%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	58,536	228,959
INITIATE CROSS BORDER CREDIT TRANSFER	257,000	59,678	46,633
GET PAYMENT INFORMATION	54,454	Not applicable	Not applicable
GET ACCOUNT INFORMATION	224,176	198,079	103,871
GET CARD INFORMATION	232,157	38,198	39,321
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 13.11.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,048%	0,006%	0,003%
PIS	0,000%	0,014%	0,016%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	56,148	203,311
INITIATE CROSS BORDER CREDIT TRANSFER	256,000	58,765	47,839
GET PAYMENT INFORMATION	72,427	Not applicable	Not applicable
GET ACCOUNT INFORMATION	222,003	173,958	101,841
GET CARD INFORMATION	208,600	39,149	39,149
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 14.11.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,999%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,001%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,016%	0,003%
PIS	0,000%	0,007%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	184,667	67,685	216,219
INITIATE CROSS BORDER CREDIT TRANSFER	256,444	72,437	53,780
GET PAYMENT INFORMATION	63,236	Not applicable	Not applicable
GET ACCOUNT INFORMATION	248,924	218,703	108,681
GET CARD INFORMATION	242,931	45,346	45,206
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 15.11.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,012%	0,002%
PIS	0,000%	0,006%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	128,200	68,343	220,538
INITIATE CROSS BORDER CREDIT TRANSFER	259,769	72,554	53,167
GET PAYMENT INFORMATION	62,997	Not applicable	Not applicable
GET ACCOUNT INFORMATION	251,338	230,999	110,457
GET CARD INFORMATION	248,000	45,629	45,632
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 16.11.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,999%	99,996%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,001%	0,004%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,018%	0,004%
PIS	0,000%	0,005%	0,008%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	129,556	69,955	234,924
INITIATE CROSS BORDER CREDIT TRANSFER	270,692	73,066	55,239
GET PAYMENT INFORMATION	79,251	Not applicable	Not applicable
GET ACCOUNT INFORMATION	251,958	226,014	106,616
GET CARD INFORMATION	236,020	43,558	44,342
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 17.11.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,008%	0,015%	0,002%
PIS	0,000%	0,006%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	127,500	65,323	219,571
INITIATE CROSS BORDER CREDIT TRANSFER	263,333	72,152	52,206
GET PAYMENT INFORMATION	73,955	Not applicable	Not applicable
GET ACCOUNT INFORMATION	246,241	217,239	104,639
GET CARD INFORMATION	238,756	42,963	42,914
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q4 2022 DATE: 18.11.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,007%	0,017%	0,003%
PIS	0,000%	0,011%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	112,000	68,131	224,479
INITIATE CROSS BORDER CREDIT TRANSFER	274,333	72,806	57,966
GET PAYMENT INFORMATION	84,327	Not applicable	Not applicable
GET ACCOUNT INFORMATION	255,725	229,154	109,915
GET CARD INFORMATION	223,835	44,238	44,521
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 19.11.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,143%	0,003%	0,002%
PIS	0,000%	0,005%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	59,502	225,054
INITIATE CROSS BORDER CREDIT TRANSFER	303,000	64,036	49,641
GET PAYMENT INFORMATION	103,267	Not applicable	Not applicable
GET ACCOUNT INFORMATION	232,186	195,515	107,240
GET CARD INFORMATION	247,630	38,482	38,856
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 20.11.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,001%	0,001%
PIS	0,000%	0,014%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	58,137	213,867
INITIATE CROSS BORDER CREDIT TRANSFER	246,667	55,221	47,518
GET PAYMENT INFORMATION	74,556	Not applicable	Not applicable
GET ACCOUNT INFORMATION	225,632	185,447	108,998
GET CARD INFORMATION	218,140	37,687	38,144
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 21.11.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,007%	0,015%	0,002%
PIS	0,000%	0,010%	0,001%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	199,286	70,545	230,423
INITIATE CROSS BORDER CREDIT TRANSFER	285,600	74,203	56,305
GET PAYMENT INFORMATION	82,877	Not applicable	Not applicable
GET ACCOUNT INFORMATION	258,378	223,465	110,341
GET CARD INFORMATION	252,109	46,053	45,709
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 22.11.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,016%	0,004%
PIS	0,000%	0,010%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	269,000	69,941	236,204
INITIATE CROSS BORDER CREDIT TRANSFER	255,500	75,096	54,937
GET PAYMENT INFORMATION	94,092	Not applicable	Not applicable
GET ACCOUNT INFORMATION	255,705	228,429	110,077
GET CARD INFORMATION	250,581	43,900	44,571
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 23.11.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,007%	0,016%	0,005%
PIS	0,000%	0,008%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	203,273	69,023	235,988
INITIATE CROSS BORDER CREDIT TRANSFER	261,000	72,581	55,379
GET PAYMENT INFORMATION	91,079	Not applicable	Not applicable
GET ACCOUNT INFORMATION	252,223	224,249	109,579
GET CARD INFORMATION	248,194	44,277	44,386
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 24.11.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,998%	99,999%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,002%	0,001%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,013%	0,024%	0,008%
PIS	0,000%	0,003%	0,022%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	202,500	68,858	265,736
INITIATE CROSS BORDER CREDIT TRANSFER	272,000	72,880	53,589
GET PAYMENT INFORMATION	101,786	Not applicable	Not applicable
GET ACCOUNT INFORMATION	252,391	224,127	111,928
GET CARD INFORMATION	243,196	46,338	46,964
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 25.11.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,999%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,001%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,031%	0,022%	0,007%
PIS	0,000%	0,005%	0,016%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	125,333	71,743	268,095
INITIATE CROSS BORDER CREDIT TRANSFER	276,500	76,074	56,541
GET PAYMENT INFORMATION	80,638	Not applicable	Not applicable
GET ACCOUNT INFORMATION	256,604	230,974	115,498
GET CARD INFORMATION	239,814	48,651	48,404
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q4 2022

DATE: 26.11.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,154%	0,010%	0,005%
PIS	0,000%	0,000%	0,015%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	59,586	249,713
INITIATE CROSS BORDER CREDIT TRANSFER	239,900	59,253	49,344
GET PAYMENT INFORMATION	70,679	Not applicable	Not applicable
GET ACCOUNT INFORMATION	229,004	190,294	109,779
GET CARD INFORMATION	220,115	40,212	40,972
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 27.11.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,014%	0,002%
PIS	0,000%	0,005%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	57,670	230,987
INITIATE CROSS BORDER CREDIT TRANSFER	269,000	56,914	48,922
GET PAYMENT INFORMATION	75,955	Not applicable	Not applicable
GET ACCOUNT INFORMATION	223,609	187,907	113,103
GET CARD INFORMATION	243,779	38,948	39,771
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 28.11.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,991%	99,958%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,009%	0,042%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,029%	0,025%
PIS	0,000%	0,009%	0,028%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	118,600	73,923	259,893
INITIATE CROSS BORDER CREDIT TRANSFER	264,200	78,303	56,792
GET PAYMENT INFORMATION	75,021	Not applicable	Not applicable
GET ACCOUNT INFORMATION	258,137	229,407	116,397
GET CARD INFORMATION	242,823	51,920	51,736
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 29.11.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,038%	0,005%
PIS	0,000%	0,007%	0,009%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	141,667	77,883	272,031
INITIATE CROSS BORDER CREDIT TRANSFER	439,167	81,753	56,903
GET PAYMENT INFORMATION	78,561	Not applicable	Not applicable
GET ACCOUNT INFORMATION	265,854	240,741	117,404
GET CARD INFORMATION	270,645	55,455	54,643
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 30.11.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,023%	0,005%
PIS	0,000%	0,011%	0,017%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	144,083	84,493	273,962
INITIATE CROSS BORDER CREDIT TRANSFER	370,200	86,966	61,567
GET PAYMENT INFORMATION	90,277	Not applicable	Not applicable
GET ACCOUNT INFORMATION	276,655	251,612	129,922
GET CARD INFORMATION	277,179	60,574	59,486
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 01.12.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,031%	0,005%
PIS	0,535%	0,007%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	229,643	74,121	247,062
INITIATE CROSS BORDER CREDIT TRANSFER	306,545	77,712	56,430
GET PAYMENT INFORMATION	82,708	Not applicable	Not applicable
GET ACCOUNT INFORMATION	263,766	243,235	123,017
GET CARD INFORMATION	227,597	50,835	50,708
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 02.12.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,997%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,003%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,032%	0,008%
PIS	0,000%	0,005%	0,005%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	259,400	72,158	236,900
INITIATE CROSS BORDER CREDIT TRANSFER	266,333	74,187	56,724
GET PAYMENT INFORMATION	87,032	Not applicable	Not applicable
GET ACCOUNT INFORMATION	264,289	241,450	117,228
GET CARD INFORMATION	240,047	48,601	48,235
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 03.12.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,126%	0,020%	0,005%
PIS	0,000%	0,003%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	59,368	231,931
INITIATE CROSS BORDER CREDIT TRANSFER	331,500	61,314	50,034
GET PAYMENT INFORMATION	80,397	Not applicable	Not applicable
GET ACCOUNT INFORMATION	236,719	255,280	113,475
GET CARD INFORMATION	245,621	39,354	40,104
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q4 2022

DATE: 04.12.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,020%	0,003%
PIS	0,000%	0,003%	0,006%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	56,777	209,059
INITIATE CROSS BORDER CREDIT TRANSFER	274,600	56,131	48,516
GET PAYMENT INFORMATION	106,704	Not applicable	Not applicable
GET ACCOUNT INFORMATION	228,719	229,132	115,231
GET CARD INFORMATION	237,947	38,121	38,666
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 05.12.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,025%	0,004%
PIS	0,000%	0,008%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	215,200	71,764	230,255
INITIATE CROSS BORDER CREDIT TRANSFER	302,375	75,789	54,883
GET PAYMENT INFORMATION	105,451	Not applicable	Not applicable
GET ACCOUNT INFORMATION	263,502	249,270	119,012
GET CARD INFORMATION	264,924	52,227	51,134
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 06.12.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,996%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,004%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,006%	0,030%	0,011%
PIS	0,000%	0,005%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	118,000	70,267	227,319
INITIATE CROSS BORDER CREDIT TRANSFER	271,857	73,890	52,896
GET PAYMENT INFORMATION	82,287	Not applicable	Not applicable
GET ACCOUNT INFORMATION	261,380	248,735	114,715
GET CARD INFORMATION	215,077	48,597	48,310
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 07.12.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,033%	0,005%
PIS	0,000%	0,003%	0,006%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	143,769	69,619	228,095
INITIATE CROSS BORDER CREDIT TRANSFER	255,750	73,205	53,467
GET PAYMENT INFORMATION	67,597	Not applicable	Not applicable
GET ACCOUNT INFORMATION	258,514	239,231	109,377
GET CARD INFORMATION	213,967	46,738	46,736
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 08.12.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,006%	0,036%	0,010%
PIS	0,000%	0,007%	0,004%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	116,667	70,860	232,901
INITIATE CROSS BORDER CREDIT TRANSFER	301,857	74,123	52,832
GET PAYMENT INFORMATION	70,115	Not applicable	Not applicable
GET ACCOUNT INFORMATION	253,866	245,379	109,370
GET CARD INFORMATION	231,717	46,625	46,453
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 09.12.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,995%	99,990%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,005%	0,010%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,041%	0,045%	0,010%
PIS	0,000%	0,005%	0,021%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	169,400	72,169	241,229
INITIATE CROSS BORDER CREDIT TRANSFER	313,000	83,109	53,499
GET PAYMENT INFORMATION	76,720	Not applicable	Not applicable
GET ACCOUNT INFORMATION	259,512	243,431	112,494
GET CARD INFORMATION	251,600	48,254	47,793
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 10.12.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,130%	0,008%	0,004%
PIS	0,000%	0,004%	0,009%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	59,549	232,324
INITIATE CROSS BORDER CREDIT TRANSFER	268,500	58,946	48,844
GET PAYMENT INFORMATION	71,779	Not applicable	Not applicable
GET ACCOUNT INFORMATION	227,975	207,863	105,625
GET CARD INFORMATION	235,000	39,927	40,282
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 11.12.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,010%	0,004%
PIS	0,000%	0,004%	0,000%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	58,683	225,405
INITIATE CROSS BORDER CREDIT TRANSFER	238,000	56,797	47,655
GET PAYMENT INFORMATION	143,759	Not applicable	Not applicable
GET ACCOUNT INFORMATION	225,876	199,200	111,676
GET CARD INFORMATION	228,769	38,908	39,871
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q4 2022 DATE: 12.12.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,994%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,006%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,035%	0,012%
PIS	0,000%	0,003%	0,023%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	132,158	72,335	241,362
INITIATE CROSS BORDER CREDIT TRANSFER	295,200	76,033	54,862
GET PAYMENT INFORMATION	80,144	Not applicable	Not applicable
GET ACCOUNT INFORMATION	259,857	229,313	112,741
GET CARD INFORMATION	252,782	47,772	48,242
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 13.12.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,999%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,001%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,006%	0,050%	0,009%
PIS	0,000%	0,008%	0,012%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	166,389	79,120	249,668
INITIATE CROSS BORDER CREDIT TRANSFER	290,583	80,994	55,298
GET PAYMENT INFORMATION	88,431	Not applicable	Not applicable
GET ACCOUNT INFORMATION	272,738	251,305	115,882
GET CARD INFORMATION	233,562	47,537	47,311
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 14.12.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,995%	99,996%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,005%	0,004%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,006%	0,016%	0,004%
PIS	0,000%	0,008%	0,009%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	142,533	69,818	243,008
INITIATE CROSS BORDER CREDIT TRANSFER	303,857	73,225	53,287
GET PAYMENT INFORMATION	67,871	Not applicable	Not applicable
GET ACCOUNT INFORMATION	246,188	233,013	110,807
GET CARD INFORMATION	226,870	46,660	46,641
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 15.12.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,006%	0,011%	0,002%
PIS	0,000%	0,003%	0,007%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	141,462	70,786	247,670
INITIATE CROSS BORDER CREDIT TRANSFER	271,000	74,450	54,766
GET PAYMENT INFORMATION	65,223	Not applicable	Not applicable
GET ACCOUNT INFORMATION	252,099	230,962	114,193
GET CARD INFORMATION	222,152	47,923	47,877
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 16.12.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,044%	0,014%	0,001%
PIS	0,000%	0,005%	0,006%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	206,286	73,376	255,846
INITIATE CROSS BORDER CREDIT TRANSFER	286,833	77,511	55,701
GET PAYMENT INFORMATION	81,636	Not applicable	Not applicable
GET ACCOUNT INFORMATION	253,719	242,644	115,214
GET CARD INFORMATION	256,369	48,578	48,100
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 17.12.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,098%	0,002%	0,002%
PIS	0,000%	0,006%	0,009%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	61,118	244,471
INITIATE CROSS BORDER CREDIT TRANSFER	No traffic	60,126	49,857
GET PAYMENT INFORMATION	67,292	Not applicable	Not applicable
GET ACCOUNT INFORMATION	215,971	194,141	106,951
GET CARD INFORMATION	215,346	40,619	41,001
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 18.12.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,001%	0,000%
PIS	0,000%	0,004%	0,002%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	59,982	234,287
INITIATE CROSS BORDER CREDIT TRANSFER	272,200	55,879	46,950
GET PAYMENT INFORMATION	98,846	Not applicable	Not applicable
GET ACCOUNT INFORMATION	221,664	196,521	112,677
GET CARD INFORMATION	207,188	39,659	40,313
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 19.12.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,998%	99,992%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,002%	0,008%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,005%	0,016%	0,004%
PIS	0,000%	0,006%	0,012%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	257,857	75,443	261,049
INITIATE CROSS BORDER CREDIT TRANSFER	277,000	78,718	56,679
GET PAYMENT INFORMATION	85,716	Not applicable	Not applicable
GET ACCOUNT INFORMATION	261,607	232,605	106,078
GET CARD INFORMATION	232,600	52,304	52,631
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q4 2022 DATE: 20.12.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,014%	0,002%
PIS	0,283%	0,009%	0,017%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	143,778	77,023	274,049
INITIATE CROSS BORDER CREDIT TRANSFER	290,286	80,455	56,609
GET PAYMENT INFORMATION	72,491	Not applicable	Not applicable
GET ACCOUNT INFORMATION	264,152	251,343	112,721
GET CARD INFORMATION	242,365	52,974	53,193
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 21.12.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,016%	0,003%
PIS	0,000%	0,004%	0,010%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	135,000	78,792	281,902
INITIATE CROSS BORDER CREDIT TRANSFER	288,250	91,858	58,067
GET PAYMENT INFORMATION	80,414	Not applicable	Not applicable
GET ACCOUNT INFORMATION	260,283	241,499	112,420
GET CARD INFORMATION	237,577	54,187	54,774
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 22.12.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,006%	0,009%	0,001%
PIS	0,000%	0,003%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	143,583	75,542	264,922
INITIATE CROSS BORDER CREDIT TRANSFER	295,714	78,815	57,079
GET PAYMENT INFORMATION	93,069	Not applicable	Not applicable
GET ACCOUNT INFORMATION	261,367	237,039	110,313
GET CARD INFORMATION	250,231	53,087	53,543
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 23.12.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,085%	0,011%	0,001%
PIS	0,000%	0,004%	0,007%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	139,000	76,967	273,671
INITIATE CROSS BORDER CREDIT TRANSFER	334,250	81,365	57,902
GET PAYMENT INFORMATION	91,187	Not applicable	Not applicable
GET ACCOUNT INFORMATION	264,359	247,563	114,665
GET CARD INFORMATION	275,704	53,068	53,259
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 24.12.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,305%	0,003%	0,001%
PIS	0,000%	0,012%	0,009%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	61,916	256,615
INITIATE CROSS BORDER CREDIT TRANSFER	266,667	60,071	50,088
GET PAYMENT INFORMATION	71,747	Not applicable	Not applicable
GET ACCOUNT INFORMATION	234,131	191,012	105,238
GET CARD INFORMATION	233,585	41,685	42,298
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 25.12.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,168%	0,001%	0,000%
PIS	0,000%	0,006%	0,005%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	58,236	234,202
INITIATE CROSS BORDER CREDIT TRANSFER	245,143	55,539	48,579
GET PAYMENT INFORMATION	105,062	Not applicable	Not applicable
GET ACCOUNT INFORMATION	221,314	182,698	106,529
GET CARD INFORMATION	256,742	38,442	39,070
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 26.12.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,000%	0,000%
PIS	0,000%	0,011%	0,006%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	114,250	56,841	220,340
INITIATE CROSS BORDER CREDIT TRANSFER	293,000	53,469	46,766
GET PAYMENT INFORMATION	60,871	Not applicable	Not applicable
GET ACCOUNT INFORMATION	220,146	175,966	106,611
GET CARD INFORMATION	232,979	39,489	40,245
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 27.12.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	99,981%	99,984%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,019%	0,016%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,019%	0,010%
PIS	0,000%	0,006%	0,011%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	101,889	73,153	247,326
INITIATE CROSS BORDER CREDIT TRANSFER	280,200	77,288	56,350
GET PAYMENT INFORMATION	78,104	Not applicable	Not applicable
GET ACCOUNT INFORMATION	263,741	228,185	115,037
GET CARD INFORMATION	234,465	52,680	52,029
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:



QUARTER: Q4 2022 DATE: 28.12.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,045%	0,019%	0,002%
PIS	0,000%	0,007%	0,006%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	161,080	74,448	262,981
INITIATE CROSS BORDER CREDIT TRANSFER	249,500	82,543	55,757
GET PAYMENT INFORMATION	67,127	Not applicable	Not applicable
GET ACCOUNT INFORMATION	262,321	243,679	115,998
GET CARD INFORMATION	227,853	52,397	51,518
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 29.12.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,000%	0,013%	0,002%
PIS	0,000%	0,002%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	144,458	74,699	265,147
INITIATE CROSS BORDER CREDIT TRANSFER	245,500	78,322	55,264
GET PAYMENT INFORMATION	80,200	Not applicable	Not applicable
GET ACCOUNT INFORMATION	262,046	232,357	114,573
GET CARD INFORMATION	223,861	50,871	50,882
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022 DATE: 30.12.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	100,000%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,000%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,023%	0,010%	0,002%
PIS	0,000%	0,008%	0,003%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	139,000	77,217	272,996
INITIATE CROSS BORDER CREDIT TRANSFER	282,727	82,229	60,198
GET PAYMENT INFORMATION	77,639	Not applicable	Not applicable
GET ACCOUNT INFORMATION	262,568	255,351	122,363
GET CARD INFORMATION	251,511	55,882	54,835
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments:

QUARTER: Q4 2022

DATE: 31.12.2022

REPORTING METRIC	UPTIME		
	APIs	e-Banking	Mobile
All APIs	100,000%	100,000%	99,999%

REPORTING METRIC	DOWNTIME		
	APIs	e-Banking	Mobile
All APIs	0,000%	0,000%	0,001%

REPORTING METRIC	ERROR RESPONSE RATE		
	APIs	e-Banking	Mobile
AIS	0,091%	0,006%	0,005%
PIS	0,000%	0,009%	0,007%
PIIS	No traffic	Not applicable	Not applicable

REPORTING METRIC	DAILY AVERAGE RESPONSE TIME (ms)		
	APIs	e-Banking	Mobile
INITIATE SEPA CREDIT TRANSFER	No traffic	61,203	249,878
INITIATE CROSS BORDER CREDIT TRANSFER	284,667	57,433	49,305
GET PAYMENT INFORMATION	74,000	Not applicable	Not applicable
GET ACCOUNT INFORMATION	229,599	192,391	104,016
GET CARD INFORMATION	232,129	41,751	42,260
SUBMIT FUND CONFIRMATION REQUESTS	No traffic	Not applicable	Not applicable

Comments: